#### HELLO!

The City of Great Falls invites you to see how your Solid Waste Division operates and contributes to the community, as well as the excellent quality of service that is offered.

Due to using cost-efficient technological advances, the Solid Waste Division has made major contributions to the local economy that would not be possible otherwise.

### LOCAL PURCHASE ASSURED

Bid specifications state that anyone bidding on equipment must be able to service and maintain it locally. This has resulted in the majority of the bids being awarded to local dealers. Thus, our local economy benefits.

## NATIONAL FIRMS SEND PROFITS OUT OF STATE

In some instances, in the state, national companies have purchased local companies. When this happens, not only do proceeds from the purchase of equipment and supplies go to outside economies, but profits of these companies are distributed out of state instead of locally.

Thus, by having the publicly operated City of Great Falls Solid Waste Division, the citizens of this community not only experience real monetary savings, but also a more prosperous economy through the employment base and community-oriented operation.

### \*\*\*CUSTOMER SERVICE\*\*\*

The City of Great Falls Solid Waste Division is dedicated to the citizens of our community and provides many collection and disposal services.

### RESIDENTIAL

## WHAT IS THE RATE FOR RESIDENTIAL SERVICE?

The fee for a single-family residence is \$18.71 per month for a once-a-week pickup. This fee is billed once a month and is reflected on the city utility bill.

### HOW DO I SIGN UP FOR CITY SERVICE?

Call or stop in the City of Great Falls Finance Office located in Room 104, Civic Center, or call 727-7660.

## How often are containers emptied?

Refuse is collected weekly, including all minor holidays. During the week after a major holiday, collection may be delayed by one day. This schedule is announced on the City's website and radio.

## What items SHOULD NOT be placed in the city refuse container?

Customers should not put hazardous materials, concrete, dirt, construction materials, lawn clippings & leaves (unless bagged), large whole cardboard boxes, ashes, etc., into containers.

## What do I do with items that do not go into the city's refuse container?

Bulky or extra items should be placed 4 ft. from the refuse container and will be picked up upon request by the solid waste crews. Avoid placing all items against the container, which may prohibit access by neighbors and the solid waste collection crews. It is helpful to call in advance if you have excessive refuse or particularly heavy, bulky items. The items need to meet the following guidelines:

- Each item must not weigh more than 75 lbs.
- Brush or tree limbs must be cut into four-foot lengths and bundles.
- Lawn clippings/leaves should be bagged or boxed and placed 4 ft. from the refuse container.
- Extra household trash should be in a 32-gallon container or smaller.

#### **EXTRA ITEM CHARGE**

A large accumulation of material, such as tree trimmings, tires, lumber, or household furnishings, placed in the alley or on the street for collection may be charged to the customer at a rate of \$11.00 per minute if it takes longer than two minutes to load the material.

## RESIDENTS WITH ALLEY ACCESS

Residents with alley access are provided with 300-gallon containers, one per three homes. The containers are located on one side of the alley to enable the automated truck to follow a specified route through the alleys.

#### RESIDENTS WITHOUT ALLEY ACCESS

Residents without alley access are provided with private 96-gallon rollout containers. Additional 96-gallon containers are available upon request at the cost of \$10.60.

## Where and how do I place my container on pick-up day?

Position the container at the curb's edge, ensuring it is clear of any obstructions like parked cars, fences, or mailboxes. The container's opening should face the street, with the handle pointing toward your property.

## What time should I put my container out?

Containers may be placed for collection after 6:00 PM on the previous day, but no later than 7:00 AM on collection day.

The Solid Waste Division requests that hot ashes NOT be put directly in the containers. Please wet the ashes down and put them in a separate metal container that can be thrown away.

### **COMMERCIAL**

The City of Great Falls Solid Waste Division also offers local businesses a commercial refuse collection service that includes the removal of refuse from their business location. The commercial fee for service depends on the size of the container(s) and the number of pickups per week desired. The service charge is billed once a month by the Finance Department.

Two types of collection vehicles are used to pick up commercial refuse: one system is a rear-load packer that will dump a container from a one-yard capacity up to an eight-yard capacity; the other system is an automatic side-load packer. This packer will dump one and one-half yards to three-yard containers.

Commercial users should not put hazardous materials, concrete, dirt, construction materials, etc., into containers. Commercial customers who require special service or another container for a short period will be charged for the number of pickups received and the size of the container used.

A drop box service that includes the placement of 20-, 30-, or 40-yard drop boxes at business sites is also available. Customers are charged for each pickup and by the size of the drop box. There is also a daily rental for a drop box. Drop box rates include waste disposal costs. If you have any questions regarding commercial services, please call 771-1401.

### ADDITIONAL INFORMATION

The Solid Waste Division office is open from 7:30 AM to 5:00 PM on weekdays. The phone number is 771-1401. If you should have any questions about your service, need to have bulky items removed, or have a specific problem, please feel free to contact us. For billing questions, call the Finance Office at 727-7660.

#### **COLLECTION RATES**

(Rates subject to change)

#### Residential

\$ 18.71 – Single Family Home

\$ 37.43 – Duplex \*\*\$18.71 per unit

\$ 56.15 – Triplex \*\*\$18.71 per unit

\$ 16.84 – LMI Rate (LIEAP qualification)

\$ 10.60 – Additional 96-gallon container

#### Commercial

\$ 32.00 – 96 Gallon Rollout

\$ 38.50 – 300 Gallon

\$ 54.00 – 1.5 Yard Dumpster

\$ 65.00 – 2 Yard Dumpster

\$ 92.00 – 3 Yard Dumpster

\$123.00 – 4 Yard Dumpster

\$183.00 – 6 Yard Dumpster

\$243.80 – 8 Yard Dumpster

\$ 28.00 - Cardboard Container

Rates above are calculated for once-a-week pickup. Additional weekly pickups should be multiplied by the above.

\$ 74.00 – 3 Yard Construction Dumpster

Construction Dumpster rate is for each time emptied, plus a \$2.00 per day rental fee.

\$418.00 - 20 Yard Drop Box - 7 ton

\$470.00 – 30 Yard Drop Box – 8 ton

\$517.00 – 40 Yard Drop Box – 9 ton

Drop Box rates listed above are for each time emptied, plus a \$2.00 per day rental fee. Any overage on tonnage will be charged out at the current landfill rate of \$39.05 per ton.

\$297.00 - 30- & 40-Yard Compactors. The compactor rate listed is the hauling fee, plus the charge of the set disposal fee.

### WHITE GOODS

White goods such as washers, dryers, hot water tanks, and other appliances may be disposed of by calling to make arrangements for pickup. There will be a charge of \$25.00 for the disposal of these items.

A prohibition against venting chlorofluorocarbon (CFC) and hydrochlorofluorocarbon (HCFC) compounds during servicing, repair, and disposal of air conditioning and refrigeration equipment took effect July 1, 1992.

Section 608 of the Federal Clean Air Act limits the emission of ozone-depleting compounds by requiring the CFC refrigerant to be removed from appliances prior to their delivery for recycling or disposal. Refrigerators, air conditioning units, and freezers may be picked up and CFC's removal for a disposal charge of \$77.00 for each unit disposed of.

## LANDFILL

The City of Great Falls contracts with Republic Services for solid waste disposal. The High Plains Landfill is located 10.5 miles north of Great Falls on the Havre Highway. For commercial and residential customers there is a fee posted at the landfill. Hours of operation:

May 1 – September 30

Monday – Saturday 7:00 am to 5:00 pm
Sundays – Closed
October 1 – April 30

Mon – Friday 7:00 am to 5:00 pm
Saturday 7:00 am to 4:00 pm
Sundays - Closed

All loads must be secured (enclosed, covered with a tarp, or tied down) to prevent dropping, littering, or loss of the load while traveling to the landfill. For further information, Republic Service's office number is 761-2545, and High Plains Landfill's number is 452-3143.

## Residential Sanitation DO's & DON'Ts DO'S



## DON'Ts



ITY OF GREAT FALL:
Solid Waste Division
P.O. Box 5021
ireat Falls, MT 59403



Committed to Solid Waste Program that promotes progressive ways to enhance the health, safety, welfare and quality of life of our customers.

## CITY OF GREAT FALLS



# SOLID WASTE DIVISION WELCOMES YOU!

Your collection day is:

Monday Tuesday

Wednesday

Thursday

Friday Other