GREAT FALLS POLICE DEPARTMENT

2021 Annual Report





CHIEF OF POLICE JEFF NEWTON



Great Falls Community Members,

On behalf of the Great Falls Police Department, it is my privilege to present the 2021 Annual Report of the Great Falls Police Department. The report summarizes and highlights the efforts of the Great Falls Police Department staff members. As you review the report, please note additional informational sections that are believed to be of value, and the format has also been changed in order to provide a more holistic perspective.

As you read this report, please keep in mind the dedication and service to our community the men and women of the Great Falls Police Department exhibit every day. I am extremely proud of both our officers and civilian staff, who consistently demonstrate their desire and efforts toward improving public safety for our community.

During 2021, the Great Falls Police Department experienced change in leadership positions in addition to challenges with lower staffing levels at both sworn officers and dispatchers. Historically, our department has not seen staffing shortages at these levels. Despite the lower staffing challenges, GFPD will continue working diligently to provide the best service possible to our community.

Much has been accomplished over the past year; the report will provide statistics and other information that will emphasize the challenges we as a community are experiencing. A continued increase in illegal drug distribution and use has been seen, which has been a significant contributor to, and exacerbated the violent and property crimes. GFPD will continue our collaboration with our Federal, State and Local partners in addressing these crimes. Most importantly, continued partnerships and collaboration with our community members will continue.

A big thank you to our community members for the continued support of the department. Your support has been sincerely appreciated by our members, and reinforces our mission statement of Community, Compassion and Courage.

You are encouraged to visit our department website, <u>greatfallsmt.net/police</u> and follow us on Facebook, <u>https://www.facebook.com/GFPolice</u> to learn more information about our agency and programs.

Sincerely,

Jeff Newton Chief of Police

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Department Structure

CHIEF OF POLICE

JEFF NEWTON

ADMINISTRATIVE ASSISTANT SR. **DEDE BERGAN**

PATROL

SERVICES BUREAU

CAPTAIN

JOHN SCHAFFER

SWORN POSITIONS

56-FULL TIME EMPLOYEES

INVESTIGATIONS SERVICES BUREAU

CAPTAIN

ROB MOCCASIN

SWORN POSITIONS

24-FULL TIME EMPLOYEES

CIVILIAN POSITIONS 1-FULL TIME EMPLOYEES

ADMINISTRATIVE SERVICES BUREAU

RACHEL VALLIE

9-FULL TIME EMPLOYEES

CIVILIAN POSITIONS

CIVILIAN POSITIONS

3-FULL TIME EMPLOYEES

COMMUNICATIONS SERVICES BUREAU

KAREN YOUNG

CIVILIAN POSITIONS

22-FULL TIME EMPLOYEES

DOUG OTTO

SUPPORT

SERVICES BUREAU

CAPTAIN

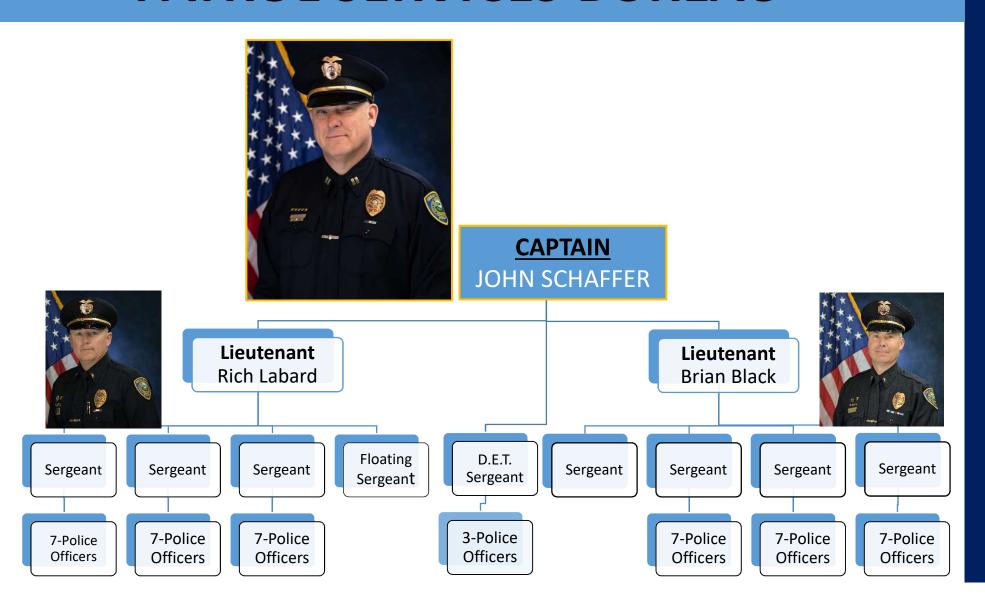
SWORN POSITIONS

5-FULL TIME EMPLOYEES

CIVILIAN POSITIONS 7-FULL TIME EMPLOYEES



PATROL SERVICES BUREAU



DDACTS

Data Driven Approach to Crime and Traffic Safety (DDACTS) as a philosophy was developed by the National Highway and Traffic Safety Administration and implemented by GFPD in 2012.

DDACTS continues to be utilized by the Patrol Services Bureau. By utilizing data on crashes and criminal activity, GFPD can more efficiently and effectively deploy its officers to mitigate the effects on our community.

Staffing shortages hampered our efforts in 2021 as the Directed Enforcement Team was not fully staffed. GFPD will become more focused on outcomes in our community as compared to outputs by our officers.

City Wide Crash Data

18.2% Increase in Non-Injury
Crashes
26.2% Increase in Injury
Crashes

DDACTS Area Crash Data

6.5% Increase in Non-Injury
Crashes Injury
4.5% **Decrease** in Injury
Crashes

Of note, comparisons were made regarding 2020 where crashes decreased due to limited travel (covid lockdown) during the 2nd quarter of the year.



-Quick Facts-

In 2021, Great Falls Police Officers on average responded to approximately 120 calls for service per 24 hour period.

Directed Enforcement Team

The Directed Enforcement Team or DET was formed in 2017 in response to specific crime problems that were occurring in our community in addition to supplementing the needs of some of the specialized units within GFPD and other law enforcement partners. The DET focuses in six main areas:

- 1) Assists other agencies and bureaus
 - a. US Marshals, Investigative and Support Services Bureaus, Russell Country Drug Task Force
- 2) Street Crimes Investigations
 - a. Stolen Autos, Narcotics, Robberies, Thefts, Burglaries
- 3) BRIC (Business, Residential, Involving Community)
- 4) Impaired Driving
- 5) Problem Houses/Businesses
- 6) Mental Health Police Officer
- a. In 2021 The Great Falls Police Department applied for and received a grant from the US Department of Justice Community Policing Strategy (COPS) Office for \$375,000.00 to assist in funding three (3) additional police officers to be assigned to the Directed Enforcement Team.



-Quick Facts-

How many police officers are patrolling the streets of Great Falls at any given time? When fully staffed there are a minimum of six (6) officers on duty during low call volume times and a maximum of 12 officers during the peak call volume times.

Mobile Response Team

Mental Health and its co-occurring conditions such as addiction, continue to be a factor in calls in which officers are responding. GFPD officers responded to 927 (919 in 2020) Suicidal Persons/Welfare Checks, 852 (534 in 2020) Mental Health/Other calls and the Mobile Response Team was utilized by officers 266 times.

GFPD officers average 4.87 calls per day involving mental health. GFPD received a Crisis Intervention Grant and partnered with Alluvion Health. The grant provided \$239,000.00 for a full time Mental Health Care Coordinator and a part-time Mental Health Specialist to work directly out of GFPD in order to provide assistance and resources to officers and the Great Falls Mental Health Treatment Court in addressing those with mental health concerns.

In 2021 GFPD hosted its first Doctoral Capstone Project. Hanna VanEvery, a Doctoral student in Occupational Therapy from the University of Mary in Bismarck ND was embedded in various places within the department. Over the course of the 3-month project, Hanna provided training to GFPD staff in Occupational Therapy with emphasis on persons with Autism, Schizophrenia, Dementia, The American Disabilities Act and Post Traumatic Stress. She also updated and reinvigorated the Special Needs Person registration program at GFPD in order to improve outcomes when officers and persons with disabilities interact. In addition, her knowledge of OT made her a valued contributor to the DET, MRT and the Great Falls Mental Health Treatment Court. Her experience showed how occupational therapy and the criminal justice system interact every day in our society.

-Quick Facts-

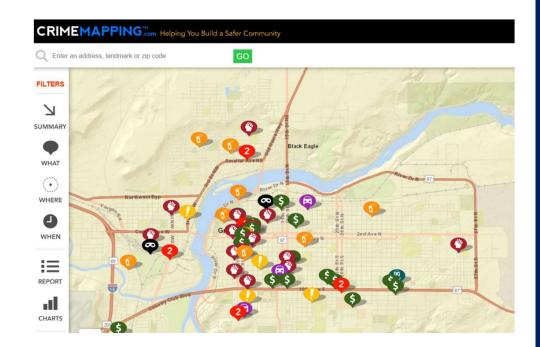
Great Falls Police Officers provide 24/7 patrol coverage throughout the City. There are two patrol teams, each overseen by a Lieutenant. Each team consists of three squads led by a Sergeant. The floating Sergeants are utilized to provide field supervision during the busiest times of the day. We are working toward achieving staffing levels that will allow two

Sergeants per squad to ensure proper field supervision across all shifts. Our patrol teams work a 10 hour and 40 minute schedule that allows teams to rotate through days, afternoon, and night shifts and also allows for a training day every fourteen days.

CRIME VIEW/CRIME MAPPING

GFPD continues to utilize a software program called Crime View to look at crime and crash data in our community while providing a similar solution available to the public called Crime Mapping.

Crime View provides officers and supervisors real time data on crime and crash trends that blends effectively with the GFPD and the DDACTS philosophy. Crime Mapping provides our community with the same real time data regarding what is happening in their neighborhoods. The Crime View program provides alerts whenever activity is occurring that may be of community interest.



-Quick Facts-

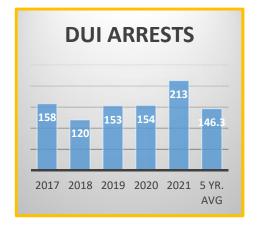
The GFPD does not utilize individually worn body cameras. Each patrol vehicle has a system to record what is happening in front of the police car. Establishing a body camera program at GFPD would cost well over \$100,000.00 not including the storage of the video footage. This cost just cannot be supported by our current budget.

TRAFFIC - CITY WIDE

2020 showed significant decreases in crashes in all areas of our community. As much as GFPD would like to take sole credit for this, our country was in lockdown for several months due to the pandemic and citizens were not travelling. It was anticipated the crashes of all kinds would increase in 2021 as our community began to travel more. In addition, our officers were directed to minimize direct contact with citizens unless necessary in 2020 leading to fewer traffic stops. Look for GFPD to increase stops, especially at our problem intersections in 2022.



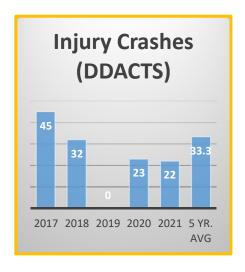


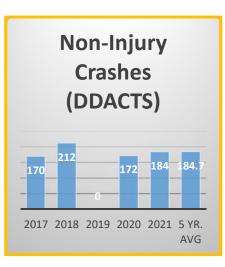


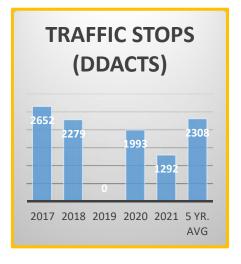


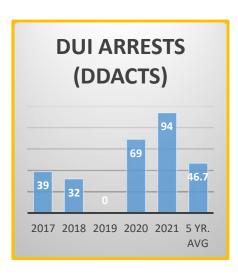
TRAFFIC - DDACTS

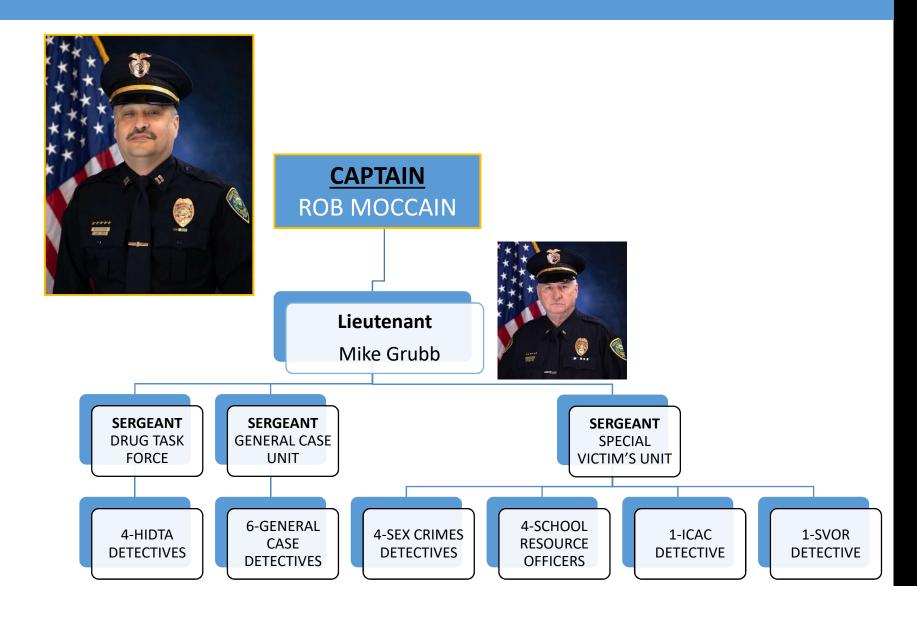
Directed enforcement in the DDACTS area was also impacted by the pandemic in 2020 and 2021. Visible interaction is key to making an impact with the DDACTS model. The pandemic and staffing shortages on the Directed Enforcement Team all impacted the results generated.











The Investigative Services Bureau (ISB) is made up of a total of 24 sworn personnel and one civilian when fully staffed, which is a constant issue as staffing shortages for the department continue. There are 18 personnel assigned as investigators with three Sergeants and one Lieutenant to provide direct supervision and one Captain who manages the ISB.

In 2021, the ISB facilitated new partnerships with the Federal Bureau of Investigation (FBI), the Drug Enforcement Administration (DEA), and the Department of Homeland Security (HSI). In addition, the ISB partnered with the Cascade County Sheriff's Office (CCSO) to form a Violent Crimes Prevention Task Force.

All hate related crimes as defined by Montana Coded Annotated are tracked by the Investigative Services Bureau and a Supervisor reviews each report to ensure proper investigation and notifications to the appropriate prosecutors office for the determination of enhancement as allowed by law. The Investigative Services Bureau also maintains statistics of such crimes along with the Administrative Services Bureau.



-Quick Facts-

The Investigative Services Bureau provides on-call coverage 24/7, 365. Detectives are specialized in many different investigative techniques and procedures. Our Detectives are often sought out by outside agencies for their professional talents. The Investigative Services Bureau operates a FARO Technologies 3-D Crime Scene Scanner on all major crime scenes. Detectives also utilize latest technologies in cellular data investigations. The Investigative Services Bureau partners with many State Law Enforcement Agencies as well as Federal Law Enforcement Agencies to include the Drug Enforcement Agency, United States Marshal's Service, Bureau of Alcohol Tobacco and Firearms, and the Federal Bureau of Investigations.

General Case Investigators

The General Case Unit is comprised of six investigators and one supervisor. One of the investigators was assigned to the Cascade County Violent Crimes Prevention Task Force. However, this position has been vacant since August 2021 due to promotion and departmental personnel shortages.

Investigators assigned to the General Case Unit handle a multitude of crimes to include, but not limited to, homicides, suspicious deaths, robberies, aggravated assaults, burglaries, thefts, elder abuse/exploitation cases, frauds and sexual assaults.

Additionally, General Case Investigators assist other units within the Investigative Services Bureau with a large number of complex sexual abuse of children cases, sexual assault investigations and drug related search warrants, while assisting various federal and local law enforcement partners in their investigations. These detectives also work closely with the Great Falls Fire Marshal and their investigators to cooperatively investigate arson related crimes.



Total 2021 Cases Assigned-

174-Cases Assigned 28% Increase over 2020.

2021 Major General Case Investigations-

12-Suspicious Deaths / Suicides
7-Missing Persons Investigations
30-Fraud Investigations
7-Arson Investigations
13-Burglary Investigations
5-Fatal / Major Injury Crashes



2021 Homicide Investigations-

4-Homicide Investigations 25% Decrease over 2020

-Quick Facts-

GFPD General Investigators rely upon relationships with statewide law enforcement agencies as felonious criminal activity no longer pays attention to jurisdictional boundaries. GFPD Investigators regularly assist and request assistance from outside agencies. In 2021, General Case Investigators assisted in two homicide investigations which took place outside of the City of Great Falls. General Case provided manpower, equipment, and their experience which the requesting agency did not have available at the time to complete their investigations.

Special Victims Unit (SVU)

The Special Victims Unit (SVU) is responsible for working primarily with children and adults who are victimized by sexual and/or domestic violence. The unit is comprised of several specialized positions—three sex related crimes case investigators, one Internet Crimes Against Children (ICAC) Investigator, one Sexual and Violent Offender Registry (SVOR) and Drug Endangered Children (DEC) Investigator. One supervisor oversees this unit.

These investigators work closely with adult and child advocates, the Department of Public Health and Human Services (DPHHS) and local health care facilities to investigate and assist victims. All investigators are required to receive specialized training in proper investigative techniques to properly respond to these abhorrent crimes against our community's children and adult victims of sexual and physical abuse.



Total 2021 Cases Assigned-

302-Cases Assigned 7% Decrease over 2020.



Notable Decreases from 2020-

21% Decrease in SVOR Cases 14% Decrease in Adult Sex Offenses

2021 SVU Case Types

25-Adult Sex Offenses
96-Child Sex Offenses
22-Child Abuse Investigations
25-Agency Assists
16-SVOR Violations
14-DEC Cases
61-ICAC / Human Trafficking Cases

21-Suspicious Injury Cases



Notable Increases from 2020-

4% Increase in Child Sex Offenses 442% Increase in ICAC Cases

*Many of the increases in ICAC Cases were do to the assigned investigator catching up on a backlog of "Cyber-Tips" and also a drastic increase in ICAC cases throughout the nation.

-Quick Facts-

The GFPD Special Victims Unit works closely with many different adult and child advocates. The Department of Public Health and Human Services (DPHHS) and local health care facilities are critical partners with the SVU. Many child offenses are initially reported through these services and each agency works closely to protect our most vulnerable population.

Internet Crimes Against Children (ICAC)

The ICAC Task Force is part of a nationwide initiative under the US Department of Justice Office of Juvenile Justice Delinquency Prevention. The goal of the program is to educate the public, investigate cases and arrest those who use computers to prey upon and exploit children. This is done through collaboration of state, local and federal law enforcement agencies who in turn work with the appropriate prosecutors to ensure that those responsible for these crimes are held accountable.

The assigned ICAC investigator works with other task force members across the state and was tasked with 61 cases and assisted on several other cases where their expertise was needed in 2021. Many of these cases were triggered by Cybertips, direct reports, or other means of reporting.



-Quick Facts-

The investigator assigned to the ICAC Task Force is a part of a statewide group that investigates crimes against children. The ICAC investigator receives cases from Cyber-Tips and direct reports. This assignment relies heavily on technology and associated equipment which requires ongoing training which is financially supported by the task force. For more information about the Montana Internet Crimes Against Children Task Force please visit https://mticac.org/

Sexual or Violent Offender Registration / Drug Endangered Children (DEC)

The SVOR Act is designed to protect the public from sexual or violent offenders by requiring offenders to register with local law enforcement agencies in the jurisdiction where they reside. The information gathered about these offenders is then provided to the public. The public can access this information for Great Falls by either going to the City of Great Falls web address https://greatfallsmt.net/police/identifying-sexual-and-violent-offender-svorresidences and following the included web links or by visiting the State of Montana SVOR web address at https://doimt.gov/sexual-or-violent-offender-registry/.

The assigned SVOR/DEC Investigator continued to make progress in maintaining and building these two programs. New case law reduced the number of violent offenders in the program by about 100 participants. The current registrants total 164 sex offenders, 445 violent offenders, and 7 with both designations.

DEC cases continue to increase. With continued training and availability, this program allows for knowledge and services to be provided for drug cases affecting the youth of our community. Impacting and limiting exposure of drugs to children in our community is important to our agency, while working closely with local prosecutors.



NEWS RELEASE

FOR IMMEDIATE RELEASE

Multi Agency Sex Offender Compliance Operation

GREAT FALLS, Montana - Recently, members from six law enforcement agencies joined forces to ensure sex offenders registered in Great Falls and Cascade County are living in compliance with their court ordered restrictions.

Law enforcement officers from Great Falls Police Department, Cascade County Sheriff's Office, United States Marshals Service - District of Montana, Montana Department of Corrections -Adult Probation and Parole, Montana Department of Justice - Division of Criminal Investigations, and United States Probation and Parole - District of Montana, worked in small teams and made every effort to contact each registered sexual offender living in Cascade County.

This annual operation is funded by the United States Marshals Service, and is performed as a supplement to the sexual and violent offender monitoring programs executed year-round by Great Falls Police Department and Cascade County Sheriff's Office.

Offenders found out of compliance are usually charged with the violation, or they are taken into custody and their release is revoked.

Law enforcement officers found, of the 232 registered offenders, 210 were in compliance, 14 have moved out of Cascade County jurisdiction, are currently incarcerated, or have died. Law enforcement officials, working closely with the Cascade County Attorney's Office, have requested warrants for the 8 offenders found out of compliance.

MEDIA CONTACTS: Tony Munkres, Lt 406-455-8522 amunkres@greatfalls Adrienne Ehrke, VC 406-455-8408











City of Great Falls Police Department P.O. Box 5021, Great Falls, Montana 59403

-Quick Facts-

All Drug Endangered Children cases are investigated by the Special Victims Unit. These types of case referrals are made from citizens complaints, officer reports, HIDTA and state agencies. Investigators also work closely with the prosecutors office, Department of Health and Human Services and other local agencies to ensure the best possible care for these vulnerable victims. Investigators also continue their training to better investigate these cases and provide education to agency personnel to include the public.

School Resource Officer Program

The SRO program continued in its 24th year. The objectives of the program is to provide safety and security for students and staff, investigate incidents that occur around or in relation to the school setting, provide mentoring to students, provide specific safety education to students and staff as requested, and various other duties as they arise. For a more in-depth description of statistics, please, refer to the 2020-2021 Annual SRO Report. SROs investigated incidents to include, but not limited to, assault, disorderly conduct, theft, vandalism, narcotics, runaway violations, truancy, minor in possession (alcohol/tobacco), trespassing and weapons complaints.

The SROs continue to utilize the diversion program instituting school consequences when applicable in order to keep youth from entering into the criminal justice system. SROs also provided 390 hours of mentoring to 1,170 youth. This resulted in 91.7% of the mentored students never entering the juvenile justice system. Up 0.4% from the year prior.

During this year, SROs resumed the standard school setting after the turbulence during 2020. Due to retirements and changes, new SROs were in place at CMR and EMS. Of particular note this year, "threats" of both small and large scale have plagued GFPS. GFPS and the GFPD remain diligent in the investigation of each individual incident. Both agencies continue working together on public messaging to keep the public informed as these incidents occur, allowing for a clearer understanding in regards to the involved threat.



Detective Kristi Kinsey



Detective Clint Houston



Detective Aaron McAdam



Detective Jesse Rosteck

-Quick Facts-

In 2021 our SRO's continued to utilize the diversion program to keep youth from entering into the criminal justice systems. SRO's also provided over 300 hours of mentoring to 1,170 different youth within our school systems. This resulted in 91.7% of the mentored students never entering the juvenile justice system. This statistic is just slightly up from 2020.

Montana Violent Offenders Task Force (MVOTF)

One investigator is assigned to the MVOTF which is one more way the GFPD is collaborating with our federal partners to provide a more comprehensive approach to addressing violent crime in our community. The partnership has been in place for several years and has resulted in large number of persons being captured and adjudicated.

The Violent Offenders Task Force is comprised of the United States Marshals Service, a Customs and Border Protection Agent, a Montana Probation and Parole Officer, and a Great Falls Police Investigator. The task force actively seeks out persons wanted for serious crimes, persons under supervision and persons that are wanted for crimes which present a threat to the safety of the community.

The decision to assign a fulltime officer to the USMS Montana Violent Offender Task Force is a response to the rise in violent crime in Great Falls over the previous years. During 2021, the local task force cleared 608 cases (by arrest) keeping violent offenders from victimizing citizens of Great Falls.



-Quick Facts-

The GFPD officer assigned to the USMS Violent Offenders Task Force is sworn in as Special Deputy with the United States Marshals Service (USMS). The USMS then provides pay for all overtime, an un-marked police vehicle, training, and required equipment for the individual officer.

Russell Country Drug Task Force

During 2021, the RCDTF saw a 36.3% decrease in felony narcotics related arrests and a 52.5% decrease in felony warrant requests. The task force has continued its partnerships with local and federal agencies.

The DEA, USMS, HSI, Montana Air National Guard (MANG), Montana Probation and Parole and the CCSO are members of the RCDTF. RCDTF did not investigate any working methamphetamine labs in 2021. Methamphetamine lab investigations have decreased over the previous years due to cheap and plentiful methamphetamine sources originating from super labs in Mexico and flooding the market in the United States.

Total 2021 Increases over 2020 36.3% Increase in Narcotics Arrests

36.3% Increase in Narcotics Arrests
61.3% Increase in Methamphetamine Seizures
1264% Increase in Cocaine Seizures
43.4% Increase in Pharmaceutical Seizures

*The huge increase in cocaine seizures will be monitored to determine if this actually a trend or an anomaly for Great Falls

Total 2021 Decreases over 2020

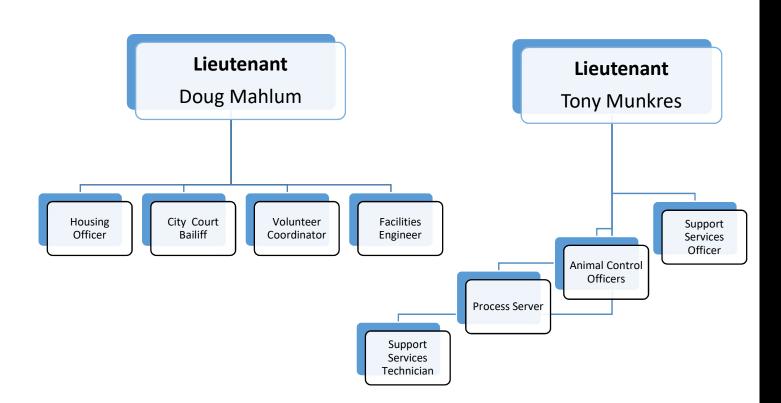
52.5% Decrease in Warrant Requests 51% Decrease in Heroin Seizures 29.3% Decrease in Fentanyl Powder Seizures 30.7% Decrease in Hallucinogens Seizures

-Quick Facts-

The RCDTF is a member of the Rocky Mountain High Intensity Drug Trafficking Area (RMHIDTA). The program was established by the White House Office of National Drug Control Policy (ONDCP) in 1996. As of 2020, the program has 30 HIDTA designated counties in 4 states (Colorado, Montana, Utah, and Wyoming). The Rocky Mountain HIDTA's mission is to facilitate cooperation and coordination among federal, state, local and tribal law enforcement with efforts to reduce availability by disrupting or dismantling violent drug trafficking organizations.



CAPTAIN DOUG OTTO



-Quick Facts-

The Great Falls Police Department utilizes federal grant funding to supplement equipment, personnel, and programs costs. The personnel grants are considered match grants, where the City of Great Falls must match a percentage of the funding that is awarded in the grant. Currently, the police department has 4 grants for the aforementioned areas, totaling \$691,978.77. The life of these grants range from 1 to 4 years.



Support Services Lieutenant

A Lieutenant in Support Services is assigned to manage all hiring of Sworn Officers and Public Safety Communications Officers/Dispatchers. The Lieutenant handles all parts of the hiring process for these positions. This Lieutenant is directly responsible for writing and proctoring promotional examinations and interviews. Additionally, this Lieutenant handles all promotional ceremonies and our annual awards ceremony. This position supervises the Volunteer Coordinator and ultimately the Volunteer Program, along with day to day supervision of the Great Falls Housing Authority Officer.



Training Coordinator / Public Information Officer

A Lieutenant is assigned as the department training coordinator and Public Information Officer. This position is responsible for overseeing the planning, development, and coordination of all training for both civilian and sworn employees. Additionally, the Lieutenant is tasked as the range master for the department outdoor shooting range. One other major duty for the position is handling all media/public information duties and working closely with the media to ensure accurate information is released on incidents that have or are occurring within the community.

-Quick Facts-

When an entry level officer is hired with the GFPD, they go through a minimum of 29 weeks of training before they are on their own to patrol the streets of Great Falls. This training is a combination of department required administrative tasks (3 weeks), the Montana Law Enforcement Academy (12 weeks) and the Field Training Program (14 weeks).

The Support Services Bureau (SSB) is responsible for the "behind the scenes" work within the GFPD. The Support Services Bureau handles the logistical readiness for the department which includes oversight of the vehicle fleet, building maintenance and upkeep, training, hiring/retention, media relations, volunteer program, animal control, equipment accountability and many other areas. SSB handles policy The and procedure review/updates, personnel files, promotional testing process, and federal grant management.

The bureau is unique in its make-up, having both civilian and sworn employees assigned. The SSB has 13 total employees; 7 of which are civilian staff and 6 sworn police officers. The Support Bureau has the fewest number of employees department wide, but they handle a broad range of duties to keep the department logistic needs functioning.



-Quick Facts-

There are two types of marked police cars; standard and hybrid. The costs of each type fully outfitted is \$75,714.92 (standard) and \$78,865.92 (hybrid). While the hybrid vehicle may cost more, it provides better fuel conservation, which saves a considerable amount in our fuel budget each year. Currently, 21% of the marked patrol fleet are hybrid vehicles.

Process Server

The Process Server
(civilian position) handles
the delivery of all
subpoenas generated
through Municipal Court.
Additionally, the process
server is responsible for
the entry and verification
of all warrants into the
Criminal Justice
Information Network
(CJIN) that are generated
through Municipal Court.

Municipal Court Bailiff

Under Montana law, the
GFPD is required to
provide a sworn officer for
bailiff duties in the
Municipal Court.
The bailiff provides court
security and prisoner
transports for the
Municipal Court.

Support Services Technician

The Support Services Technician (civilian position) is responsible for many different tasks and programs including but not limited to working directly with the GFPD's contracted tow company on vehicle impounds and abatements, handles all travel related requests, conducts civilian employee background investigations, and assists with data entry on warrants and training related information.

Housing Authority Officer

The Great Falls Housing Authority (GFHA) contracts one officer to provide law enforcement efforts for seven GFHA areas within the City of Great Falls.

The assigned officer addresses problems, citizen concerns and all criminal/traffic/drug complaints in these areas. The officer attends meetings with GFHA staff and residents as needed.

Special Projects Office

The Special Projects Office currently has one sworn officer assigned. The officer is responsible for facilitating the department's Citizen Academy, equipment issue to newly hired officers, background investigations, and presentations to groups within the community. Traditionally, the Special Projects Office had three officers assigned, but a shift was made toward having more officers on the street. Two positions were moved to the Patrol Service Bureau from the Support Services Bureau to address this need.



VOLUNTEER PROGRAM

Our Volunteers in Policing Service program is led by Volunteer Coordinator, Adrienne Ehrke. Ehrkes's primary responsibilities involve recruiting, training, scheduling, connecting with, and evaluating citizen volunteers to reinforce our services to our community. She also serves as our Social Media Manager and continually strives to keep our social media platform relevant and up to date.



The Great Falls Police Department relies upon citizens volunteering their time to our Volunteers in Policing Program. Our volunteers and the volunteer program are invaluable to the success of the Great Falls Police Department. GFPD Volunteers are engaged in projects such as:

- enforcing abandoned and recreational vehicle ordinances
- lending support for the Citizens Academy and Master Citizens Academy
- lending support to criminal investigations
- assisting with records retention and evidence processing
- aiding with community events
- performing crime deterrence patrols
- lending support to officer trainings

Details	2020	2021
Active Volunteers	37	33
Total Hours	3581	3052
Downtown Hours	531	499
Abandoned Vehicles Resolved	1117	1282
Abandoned Vehicles Towed	105	106
Alarms Audited	1195	1145
Facebook Followers	25196	26707

-Quick Facts-

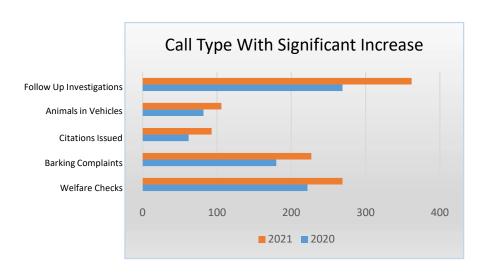
The total hours volunteers gave to the GFPD in 2020 and 2021 totals 6,633. This is a lot of hours, but it also translates to over THREE FULL TIME employees! Absolutely amazing! The volunteer program resolved 1,282 Abandoned Vehicle Complaints and towing 106 Abandoned Vehicles. They also audited 1,145 Alarm Calls, verifying whether or not they were false alarms or legitimate.

ANIMAL CONTROL

Animal Control was fully staffed with three Animal Control Officers in 2021. Overall, Animal Control saw a significant increase in total calls and along with this came a significant increase in citations issued and follow up investigations.

Our Animal Control Officers work closely with the City County Health Department and the Great Falls Animal Shelter. GFPD has three Animal Control Officers (ACO's) who are responsible for the enforcement of city ordinances and state laws relating to the control of domestic animals. They respond to animal complaints related to animals at large, noise/excessive barking, animal cruelty investigations, animal license enforcement, animal quarantines, and any ordinance compliance related to domestic animals within city limits.









-Quick Facts-

Our Animal Control Officers are Sworn Officers able to charge suspects with City Ordinance Violations and State Law Violations, specific to animals. Animal Control Officers conduct follow up investigations and work a regular on call schedule to provide coverage after normal business hours.

TRAINING



Officers involved in Police Vehicle Operations Training (PVOC)



High Risk Unit (HRU) Training Day

The GFPD continues to use patrol training days to our advantage. Highlights of these training days for 2021 were the increased focus on Arrest Control Combative Survival training and the Police Vehicle Operations Course (PVOC), which occurred at the PVOC track in Helena, MT.

GFPD In-House Training (Patrol Training Days)

Total Individual Training Hours - 2560

Outside training courses for GFPD personnel

108 individuals attended 54 different trainings and conferences during 2021. Some individuals attended more than one training or conference and because of this, they are accounted for multiple times. These individuals were both civilian and sworn personnel. The trainings and conferences were both in-person and virtual attendance.

POST Certified Training Hours

1,707 hours of certified training through Montana Public Safety Officer Standards & Training (POST) were accomplished in 2021. Additionally, 4 entry level officers attended the Montana Law Enforcement Academy (MLEA), which accounted for 2,016 training hours. Upon return from MLEA, the 4 officers spent an additional 14 weeks in field training, totaling 2,988 hours with a training officer.

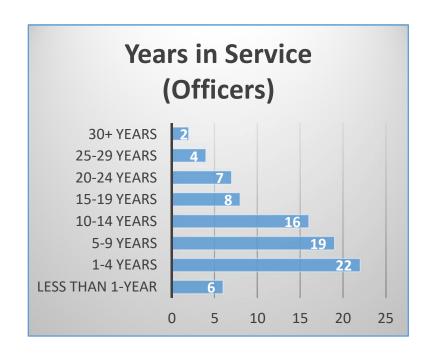


Multi-Agency Rescue Task Force Training

-Quick Facts-

Many of the men and women of the Great Falls Police Department have become subject matter experts in varying aspects of police work. We utilize these officers as our in-house instructors who provide training to our members at a much reduced rate, compared to bringing instructors to us or sending officers to outside trainings.

PERSONNEL STATISTICS



At the close of 2021, over 50% of our Sworn Officers had less than 10 years of experience here at the GFPD.

We have increased our level of supervision by increasing the amount of Sergeants in the field because of our experience level.

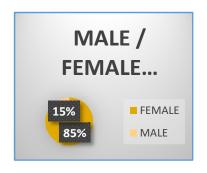
Our Captains at the GFPD average just over 25 years of experience here at the GFPD while our Lieutenants average nearly 23 years of experience.

Our Sergeants at the GFPD average approximately 16.25 years of service.

-Quick Facts-

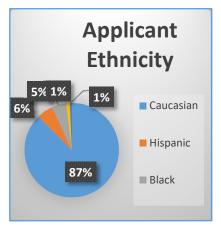
We promoted three new Sergeants in 2021 which revealed the need for entry level supervisor training. The Command Staff developed a two day supervisory course which was attended by the three new Sergeants, five Communications Bureau Supervisors and Bureau Head, along the with the Administrative Services Bureau Head.

HIRING STATISTICS



The GFPD holds testing for Sworn Applicants three times per year. This allows us to immediately send our new officers to the Montana Law Enforcement Academy. Along with many other law enforcement agencies we saw a decrease in applicants in 2021.

In 2021, the Great Falls Police Department hired 6-Sworn Officers and 7-Civilian employees. The GFPD held 3-testing processes for police officer with a total of 159 applicants. The GFPD conducts extensive background investigations on all civilian and sworn applicants. In 2021 we completed a total of 18-background investigations.



%	Category on Officers Hired
100%	Male
84%	Caucasian
16%	Hispanic
16%	Claimed Veteran Preference
50%	From outside Montana
33%	Were Lateral Police Officers
66%	Had an Associates or Bachelor's Degree



Chief Newton swearing in GFPD Badge Numbers, 361, 362, and 363.

-Quick Facts-

PROMOTIONS



Doug Otto
Promoted to Captain



Tony Munkres
Promoted to Lieutenant



Derek Mahlum Promoted to Sergeant



Katie Cunningham Promoted to Sergeant



Josh Garner
Promoted to Sergeant

GFPD Policy 321. PROMOTION

The GFPD seeks to promote employees who have the knowledge and skills required to perform at a higher level, and to assume greater responsibility. The promotional process shall be fair, job-related, and non-discriminatory. The Support Services Bureau will administer the promotional process for the department. The Chief has the final authority over selection of personnel for promotion.

-Quick Facts-

The ranks of Master Police Officer, Sergeant, Lieutenant, and Captain are all competitive processes here at the GFPD. Candidates can expect, a written exam, an oral interview panel, and depending on rank often a writing project.

AWARDS AND COMMENDATIONS

Lifesaving Award

Is hereby recognized with the Great Falls Police Department's Lifesaving Award for outstanding performance and prolonging another human being's life



Clockwise starting at top left; Officer Aaron Burgess, Officer Clayton Henderson, Officer Nick Watson, Officer Taylor Crouch.

HONORABLE SERVICE

This award may be given to an employee (sworn, non-swon) only once during their career. It is given to an employee that develops creative partnerships, serving as a positive role model in a significant manner within the community, by volunteering their own time outside the department.



Sergeant Katie Cunningham

Award of Commendation

Awarded for exceptional performance in a specific situation. May also be given in conjunction with a letter of appreciation directed to an officer by a private citizen, or upon recommendation by any other Great Falls Police Department member.



Clockwise starting at top left; Officer Frank Torres, Officer Cody Irish, Officer Paul Kummer, Officer Kevin Lake, Officer Brett Edelman, Officer Shawn Kelley, Officer Brett Munkres.

-Quick Facts-

Every year during National Law Enforcement Officers Memorial week, the Great Falls Police Department holds an awards banquet, recognizing the major efforts of our officers in our community. The banquet is a spectacular event reminding us of the sacrifices and outstanding service our officers provide, encompassing our Mission Statement; We are the Community and they are us. We will show Compassion for those we serve. We will have the Courage to do what is necessary and right.

AWARDS AND COMMENDATIONS



Senior Police Officer

<u>Cara Guderian</u>

GFPD 2021 Officer of The Year

2021 GFPD Officer of the Year

Anyone within the Great Falls Police Department, Sworn or Un-Sworn can nominate an officer of the year. Once initial nominations are made letters of support are then provided to support individual nominees. Once the support letters are completed they are provided to the GFPDs Administrative Staff and put to a vote. In 2021 four Police Officers were nominated, Senior Police Officer Brett Munkres, Senior Police Officer Cara Guderian, Sergeant Derek Mahlum, and Senior Police Officer Zaine O'Meara.

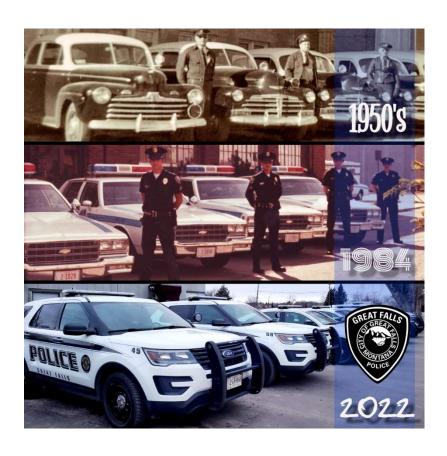
It was by unanimous vote that our 2021 Officer of the Year was selected. Officer Cara Guderian was hired on with the GFPD in 2016 and is currently assigned to the Investigative Services Bureau, within the Special Victim's Unit. Officer Guderian has been involved in mentoring Montana's Youth at the Junior Police Leadership Academy each summer since 2012.

She is a graduate of the University of Providence, where she obtained a Master's Degree in Organizational Leadership. She is currently a member of the High Risk Unit as a Negotiator, member of the Honor Guard, an Montana Physical Abilities Test Proctor, and serves as the Treasurer for the Great Falls Police Protective Association. She has also become certified as a Forensic Child Interviewer and is also a member of the Multi-Disciplinary Team.

-Quick Facts-

Performance at work is obviously important to the Officer of the Year Award. However, it is even more important that the Officer of the Year is involved in our community outside of their normal work hours. We have several of our officers involved in their churches, youth athletics, mentoring youth, and serving on many different capacities on numerous boards and committees throughout the community.

FACILITIES / EQUIPMENT



The Support Services Bureau is responsible for facilities maintenance and upkeep. In 2021, several projects, large and small, were completed and others went into the development phase. A new air conditioning unit for the gym/locker room area and a security camera system upgrade were completed, totaling over \$11,000.00. Planning and development for a new interview room camera/recording system and locker room expansion was completed. The cameras and locker room upgrades were funded through two federal grants, which totaling \$68,000.00. The completion of these two projects are slotted for December of 2022.

In addition to the facilities management, Support Services has logistical oversight for much of the department equipment. A "quartermaster" program was established in 2020 to ensure new hire officer individual equipment is maintained Additionally, vehicle fleet management falls under Support Services. Annually, 6 new patrol vehicles are rotated into the fleet. In 2021, 6 fully equipped vehicles added into the fleet totaled \$261,000.00

Costs in 2021 increased for services and equipment. No budget increases occurred from FY 2020 to 2021, which created the need for fiscal responsibility within the Support Bureau. One example of a price increase was in the firearms training budget. Pistol ammunition costs increased 61% and rifle ammunition 41% from 2020 to 2021. Firearms proficiency was maintained, but additional training was limited due to the limited ammunition count.

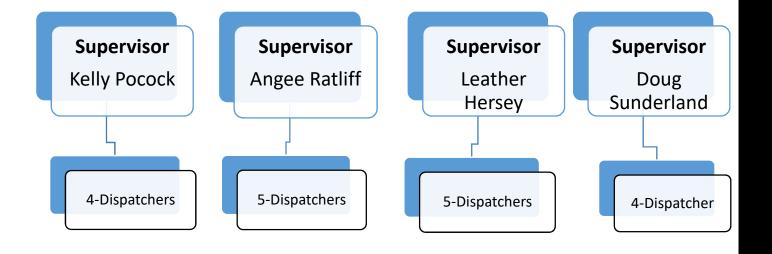
-Quick Facts-

The Great Falls Police Department building was built in 1929, originally housing a Chevrolet dealership. The building is part of the Railroad Historic District in Great Falls. Over the years, changes and upgrades have occurred within the building, but the exterior appearance is maintained per historical building requirements. With added staffing, equipment, & increasing evidences storage, we are outgrowing the building space.

COMMUNICATIONS SERVICES BUREAU



MANAGER KAREN YOUNG



-Quick Facts-

During 2021 our 9-1-1 Center answered 155,351 emergency and non-emergency telephone calls. Breaking that down to a 24 hour period equals just over 425 calls per day. July was our highest month with 535 calls per day and January was our lowest month with 355 calls per day.

COMMUNICATIONS SERVICES BUREAU

At the conclusion of 2021, the Communication Services Bureau had five vacancies. Recruitment and retention of qualified applicants continues to be an emphasis. However, the significant reduction of qualified applicants has become a concern, which translates into lengthy delays in order to fill the vacancies. The Communications Services Bureau is often competing with the private sector for the skill sets required of applicants. The lack of qualified applicants, to include lucrative private sector employment contributes to delays in the hiring process.

During October, the center transitioned to a new work schedule comprising of 12 hour shifts. The schedule change maximized the available staffing levels for effective 24 hour coverage, and has demonstrated a reduction in sick and comp time use

	Years of Service	# of Employees
0-5	Years of Service	8
6-10	Years of Service	1
11-15	Years of Service	3
16-20	Years of Service	5
21-25	Years of Service	0
25+	Years of Service	1



Employee Recognition

April 11-17, 2021 was designated as the National Public Safety Telecommunicators Week to recognize the dedicated telecommunicators who serve their communities. The Cascade County 911 Public Safety Communications Officers (telecommunicators) received the following awards which occurred at the Emergency Communications Center.

Communications	Award
Officer	
Alsager, Crystal	Life Saving x 2
Ayers, Robert	Life Saving
Brubaker, Rebecca	Life Saving x 3
Coutu, Walter	Life Saving x 2
Hersey, Leather	Life Saving
Heser, Amy	Life Saving x 2
Ingold, Peter	Life Saving
Lugo, Dakota	Life Saving
Pocock, Kelly	Life Saving
Schultz, Rebecca	Life Saving
Stiner, Chelsea	Life Saving x 2
Sunderland, Doug	Life Saving x 2
Wreford, Doug	Life Saving
Ingold, Peter	Special Recognition
Skogen, Brandon	Special Recognition

-Quick Facts-

A probationary Public Safety Communications Officer (9-1-1 Dispatcher) requires 1000 hours of training to acquire the skills and certifications needed to meet our minimum standard of performance. 1000 hours = 6.25 months of training.

COMMUNICATIONS SERVICES BUREAU

At the close of 2021, there was a 5% decrease in the number of 9-1-1 calls and a 15% increase in the number of non-emergency calls received compared to 2020.

Telephone Calls	2019	2020	2021
9-1-1	49,591	47,033	44,652
Non-Emergency	116,016	96,252	110,699
Total Calls	165,607	143,285	155,351

A review of the call volume on a weekly basis shows that during 2021 the low call volume days remained, Saturday (12.80%), Sunday (12.16%) and the highest call volume day was Friday (15.33%).

A review of the 2021 data indicates the daily call volume began increasing at 7:00 a.m. and started to decrease at 11:00 p.m. which has been consistent for several years. The daily call volume contributes to staffing considerations for the Communication Services Bureau.

decrease, Great Falls Fire Rescue experienced an 8.69% decrease, Medical services experienced a 2.39% increase and other agencies experienced a 13.12% decrease.

Calls for Service 2020 2021

2021 data indicated a 3.65% decrease in the number of calls for

service compared to 2020. Law enforcement experienced a 3.47%

Calls for Service	2020	2021
Law Enforcement	65,717	63,431
Fire	10,303	9,407
Medical	9,053	9,270
Other Agencies	1,516	1,317
Total Calls	86,589	83,425

Training

The State of Montana mandates 40 hours of continuing education every two years. Although the 911 Center faced challenges with COVID-19 limiting training opportunities, on-line and departmental training contributed to adhering to the 40 hour mandates.

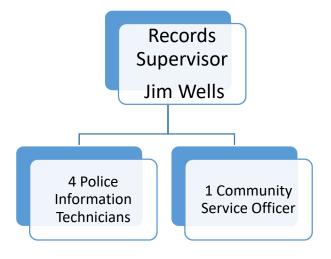
2021	Training Overview
2616.00 Hours	Total Training Hours
381.00 Hours	Training Hours for Public Safety Communication Officers
2235.00 Hours	Training Hours for New Hires

ADMINISTRATIVE SERVICES BUREAU



MANAGER RACHEL VALLIE 2 Evidence Technicians

1 Property Research Technician



-Quick Facts-

ADMINISTRATIVE SERVICES BUREAU

The Records Bureau has focused on cost reduction and quality, stream-lined processes for the past 5 years and 2021 was no exception. In 2021, another phase of record retention was put into place. The records department was able to integrate the help of volunteers in digitizing old paper files. Although this process will likely take several years, it will potentially save the police department over \$200,000.00.

In the Evidence Department, a diligent effort was conducted to inventory and audit many property items. The audit process has proven to provide more accountability in how and where evidence is stored and provides ease of locating items. In 2021, evidence staff were able to audit 10,623 pieces of property in 37 different storage locations.



Records staff work 8-5 Monday through Friday and perform a number of duties in support of sworn staff, administration, outside agencies and the public. Services provided to the community include fingerprinting, VIN inspections, sex and violent offender registration and background checks. Hours and fees vary depending on the service. The Community Service Officer processes all on-line crime reports received from retailers and citizens and takes reports and provides direction and guidance to those visiting the PD lobby.

Evidence staff manage all aspects of property storage and chain of custody. They are responsible for preparing evidence for submission to the state crime lab, providing discovery to prosecutors, researching ownership and responding to major crime scenes.

-Quick Facts-

The Great Falls Police Department's evidence room stores over 150,000 pieces of evidence not including digital evidence such as photos and in-car video. This total includes nearly 700 quns and over 2,500 pieces of drug evidence. Evidence personnel can locate any piece of evidence within the room and show chain of custody of all evidence at any time.

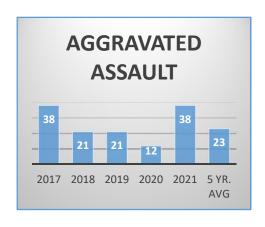
EVIDENCE / RECORDS

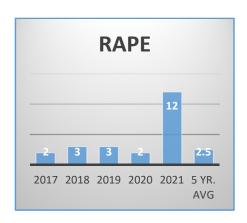
Dagarda						
Records		2017	2018	2019	2020	2021
Report Take	n	767	1,083	1198	1330	1131
Interviews T	ranscribed	88	29	24	14	9
Background	Checks	1,766	1,761	1545	1065	1025
Revenue Ge	nerated from Background Checks	\$21,060.00	\$22,800.00	\$19,515.00	\$12,750.00	\$11,310.00
Evidence		2017	2018	2019	2020	2021
Pieces In		13,891	10,094	10,177	12,726	15,086
Pieces Out		7,045	3,865	6,245	9,120	10,048
Revenue Ge	nerated from Auction	\$33,196.33	\$3,836.13	\$1,996.55	\$2,377.16	\$2,167.39
Discovery		2017	2018	2019	2020	2021
Number of R	equests	1,449	1,093	911	958	1,008
Number of C	D/DVD Copied	5,029	3,811	4,832	4,755	3,701
Revenue Ge	nerated from Discovery	\$195.00	\$1,020.00	\$1,035.00	\$1,080.00	\$1,530.00
Fingerprinting		2017	2018	2019	2020	2021
General Public	Requests	115	168	159	197	244
SVOR Require	d	129	93	49	46	125
Revenue Gene	rated from Fingerprinting	\$3,660.00	\$3,670.00	\$3,610.00	\$4,090.00	\$5,210.00
		\$58,111.33	\$31,326.13	\$26,156.55	\$20,297.16	\$20,217.39

-Quick Facts-

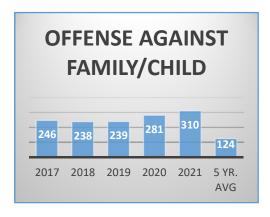
In 2021, GFPD took in nearly 1,000 pieces of found property. The property is destroyed or auctioned if not claimed within 90 days. A listing of found property is posted on the City of Great Falls website monthly. The GFPD Evidence Room consistently takes in more evidence than they can release, each year. Albeit efforts to receive authorization to regularly remove evidence, this is constantly under review.

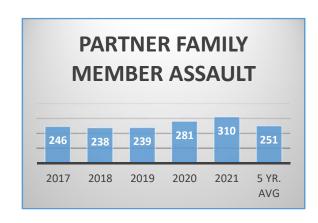
CRIMES AGAINST PERSONS – CITY WIDE

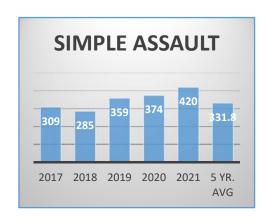




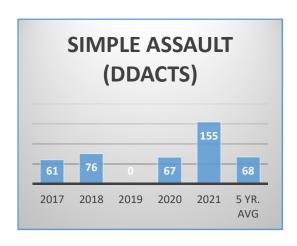
Violent crime is rising across the country and Great Falls is no exception. Assaults of all kinds continue to rise specifically Aggravated Assault and Rape. One factor with Aggravated Assault is assaults on police officers are now put into this category contributing to the increase. Additional data is needed when examining the 12 rapes that occurred in order to determine if this is an anomaly or a trend.





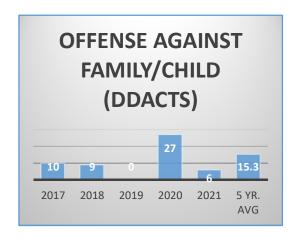


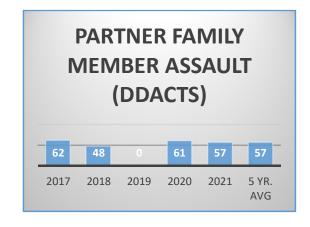
CRIMES AGAINST PERSONS – DDACTS

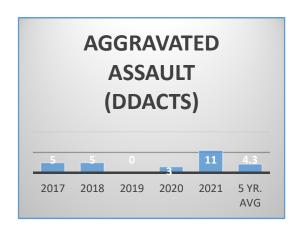


Much of the data obtained in the DDACTS area is consistent with what was and is occurring city wide.

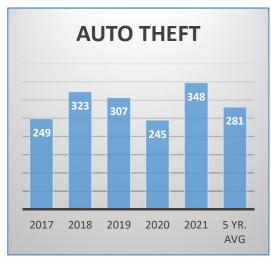
**2019 data is unavailable due to changes in Records management and staffing.

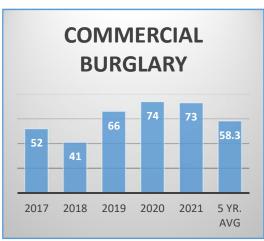


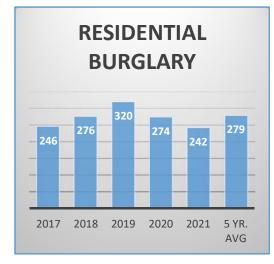




PROPERTY CRIME – CITY WIDE



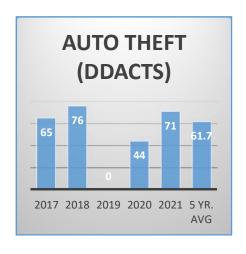






If there is a bright spot in the GFPD crimes statistics it is regarding property crimes. Most areas saw modest to significant decreases in 2021 with the exception of auto theft. Auto theft continues to be an issue in Great Falls and a priority for the Directed Enforcement Team.

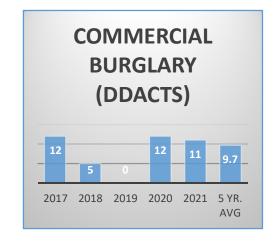
PROPERTY CRIME – DDACTS

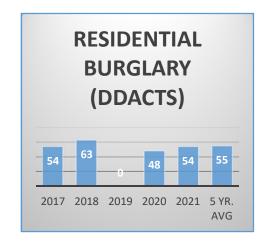


This data is again consistent with the city wide data. The DDACTS area has consistently been the highest volume of calls GFPD takes especially when it comes to property crimes and quality of life incidents.

**2019 data is unavailable due to changes in Records management and staffing.

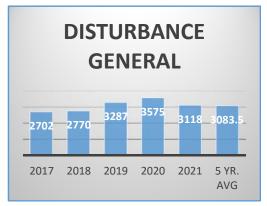






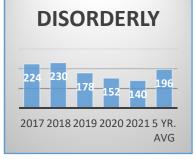
OTHER CALLS - CITY WIDE

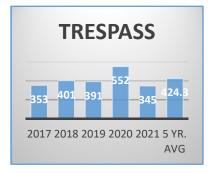




As noted here, these are the majority of calls for service that often turn into the crimes previously listed. Maintaining the peace is one of the primary functions of GFPD.





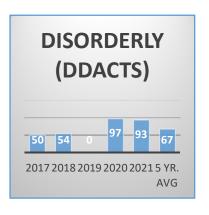


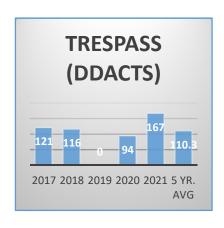
OTHER CALLS – DDACTS

This data indicates mostly good news with decreases in calls for service in most areas.

**2019 data is unavailable due to changes in Records management and staffing.





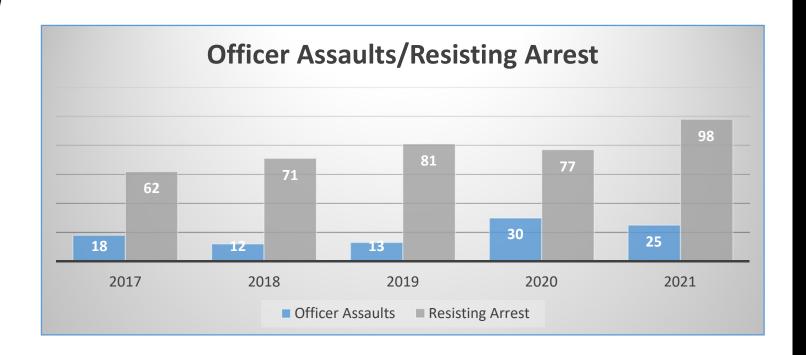






ASSAULTS ON OFFICERS

Assaults on our officers have dropped slightly since last year. However, persons resisting arrest has increased significantly.



-Quick Facts-

Did you know the Great Falls Police Officers needed physical force to affect the arrest of individuals 284 times in 2021? This was an increase of 32.7% from 2020. However, of the 43,608 calls for service last year GFPD officers only used force on .651% to effect an arrest.

USE OF FORCE

Use of Force Incidents by Race of Suspect

Race	2021	Percentage			
White	149	52.5%			
American Indian	124	43.7%*			
Black	8	2.8%			
Asian	2	0.70%			
Other	1	0.35%			
Hispanic	0	0%			
Middle Eastern	0	0%			
Totals	284	100%			

In 2021 80% of the time officers used force (UOF), they were dispatched / called to the situation as opposed to some type of self-initiated contact.

Use of Force Incidents by Bureau

Overall, Use of Force Increased from 2020 to 2021 by 32.7%. Physical restraint/strikes, firearm threatened use constitutes the majority of force used. Officers utilized the Taser more in 2021 compared to 2020 but all areas have seen an increase in use. The percentage of force used per arrest was 6.7%. GFPD was not directly involved in any officer involved shootings during 2021.

Bureau	2019	2020	2021	
Patrol	162	211	277	
Investigations	1	3	5	
Support	0	0	2	
Total	193	214	284	

-Quick Facts-

In 2020, additional training curriculum was added to include de-escalation training, stop and frisk updates to include search and seizure training from the US Attorney's Office. The training continued into 2021.

USE OF FORCE

Use of Force by types















-Quick Facts-

Resisting arrest is not lawful under any circumstance, even if the person being arrested believes an officer is making a mistake or has bad information. Citizens are provided a recourse to unlawful arrest, just not at the time of the arrest. It is best to comply with officers to ensure your personal safety. Officers utilize force to make an arrest based upon the arrestee's unlawful actions, which includes resisting arrest.

BIASED-BASED PROFILING REVIEW

This chart on the following page utilizes percentages from the 2022 American Community Survey (ACS) completed by the US Census Bureau. The data was utilized for area demographics to compare to the race those contacted during traffic enforcement activities. The ACS is the largest source of small area statistics for social, economic, housing and demographic characteristics. Local sources, such as Indian Family Health Services, indicate some races such as American Indians and those claiming to be two or more races, could be as much as double the estimated populations at any given time. The 2022 ACS estimates the City of Great Falls' population for redistricting at 60,442. With 5,023 persons claiming two or more races the population estimate is between 58,112 and 60,442.



*Indian Family Health Services (IFHS) advise they serve over 51 various tribes from throughout the nation, many of which Hispanic or have relatives appear representing two or more races. Officers are prohibited from asking drivers their race and have to make their "best observation" when documenting. IFHS indicate they service a wide area in North Central Montana and many American Indians travel to our area for their services. These factors may account for some of the increased contacts with that race. Additionally the percentage of citations vs. warnings are higher for this group due to the type of citations issued (i.e. no insurance, no registration, and no drivers' license).

BIASED-BASED PROFILING REVIEW

<u>Traffic Enforcement Compared to Race Demographic</u>

Jan - Dec 2021						Within Sub-Group			
Traffic Stops	Cited	Warned	Sub-Group	Cited/Warned overall % of total #	GF	ACS Population %	Cited	Warned	
White Male	724	1821							
White Female	514	907	3966	82%	49,656	85.45%	31%	69%	White
American Indian Male	107	162							
American Indian Female	116	129	514	10.7%	3,455	*5.95%	43%	57%	American Indian
African American Male	46	78							
African American Female	17	29	170	3.5%	727	**1.25%	21%	79%	African American
Hispanic Male	29	52							
Hispanic Female	13	24	118	2.5%	2,693	*4.63%	36%	64%	Hispanic
Asian Male	5	12							
Asian Female Other Male	9 1	21 7	47	.97%	706	1.21%	30%	70%	Asian
Other Female	1	1	10	.02%	875	1.51%	20%	80%	Other
Total	1582	3243	4825	99.69%	58,112	100%	33%	67%	

By considering some of the local conditions and factors that skew the overall percentages of contacts with minorities, it <u>does not</u> appear that disparate contacts through enforcement is occurring.

**Malmstrom Air Force Base has a diverse population (4,179) that is not included in the demographics for the City of Great Falls. ACS reports MAFB has 78.51% White. 11.34% African American, 4.12% Hispanic or two or more races and .069% American Indian populations. Although African Americans are living and working on base, there is contact with this group within the city through traffic enforcement which is reflected in the overall numbers. These numbers have not changed from 2020 to 2021. With the upcoming missile upgrades in 2023/2024 the population demographics and will change.

DEPARTMENT COMPLAINTS

Complaint Investigation Process

Complaint Filed with the Department

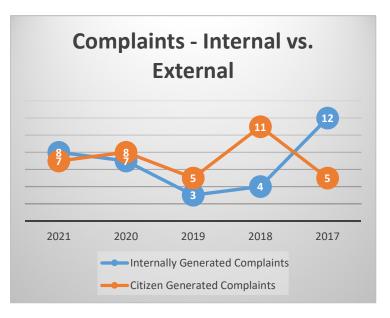
- Any supervisor can accept a complaint and will complete a preliminary complaint form. The complaint will be forwarded to named employee's immediate supervisor.
- Regardless of the severity of the complaint, the applicable bureau head will be notified of the complaint. Depending on the level of severity and rank involved, the appropriate level supervisor will be assigned the investigation.
- Outside law enforcement is regularly requested to investigate certain complaints. Complaints of criminal nature are referred to the County Attorney for review after the Office of Criminal Investigations.

Complaint Investigation Completed

- Upon completion, the complaint and disposition will be forwarded in writing to the bureau head.
- If disciplinary action is recommended beyond the authority of the bureau head, it will be forwarded to the Chief of Police for review and disposition.

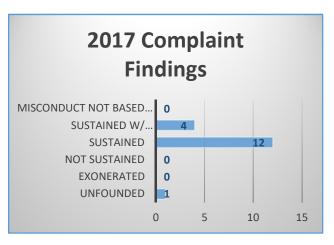
Complaint Review Committee

To ensure integrity of the department, a yearly Complaint Review Committee is convened. The panel consists of a citizen at large, Deputy County Attorney, Deputy City Attorney, and Deputy City Manager. The Support Services Captain coordinates this meeting and a summary of the yearly disciplinary data is provided for review. Recommendations for changing procedures, training, or regulations are provided from this review.

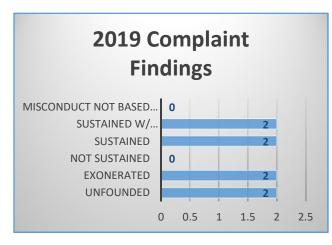


This chart shows the significant correlation between the increase in Internally Generated complaints and the decrease in Citizen Generated Complaints.

DEPARTMENT COMPLAINTS











The Great Falls Police Department ensures that our sworn and civilian staff hold themselves to the highest standards. When complaints arise, either internal or external, they are taken seriously and investigated thoroughly. Corrective action is taken to address any misconduct by an employee.

