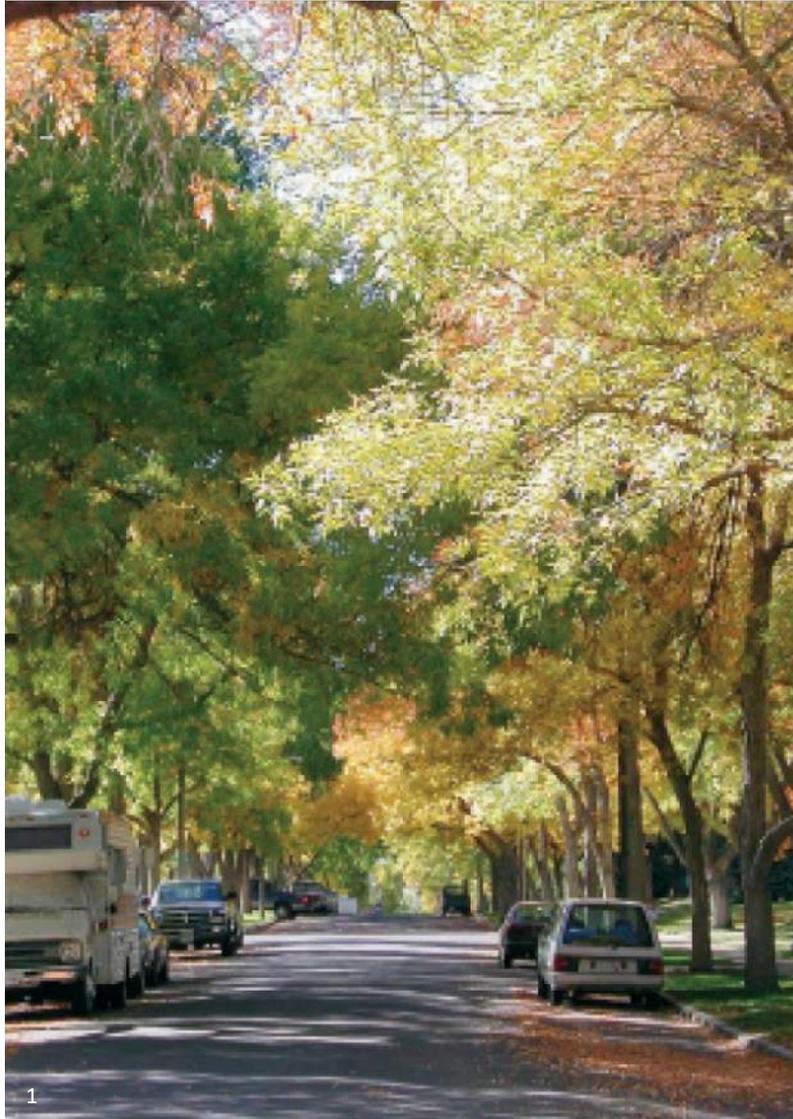


The Neighborhood Guide

to the Official Code of the
City of Great Falls

*What are the laws and who do I call
about neighborhood problems?*



Promoting Better Neighborhoods

Neighborhoods are the places where we live, shop, play and work. Like our homes and businesses, neighborhoods require care and upkeep.

The City frequently hears complaints about junk cars, trash on lawns, overgrown weeds, and a variety of related problems. These issues seriously affect property values and the image of the neighborhood. The complaints often end with,

“There ought to be a law...”

Indeed, there is a law in place for most chronic neighborhood problems. This guide provides a quick reference for city residents, providing an overview of some of the Official Code of the City of Great Falls (OCCGF). We hope this will help you to better the neighborhoods where you live.

This brochure was developed to provide information on commonly reported problems and who to call to obtain a particular service or receive additional information.

To obtain an online

Citizen Complaint & Request Form:

greatfallsmt.net/community/citizen-complaint-request-form



Table of Contents

with contact information

Buildings	4
Planning & Community Development: 455-8430	
Garbage & Rubbish	4
<i>Public Property:</i> Public Works: 771-1401	
<i>Private Property:</i> Code Enforcement: 455-8574	
Property Maintenance	5
Code Enforcement: 455-8574	
Graffiti	5
Code Enforcement: 455-8574	
Firewood	6
City Fire Department: 727-8070	
Sidewalks	6
<i>Sidewalk Repair:</i> Public Works/ Engineering: 771-1258	
<i>Snow & Ice Removal:</i> Code Enforcement: 455-8574	
Landscaping & Weeds	7
<i>Tall Grass & Weeds:</i> Public Works Partner Line: 455-8158 or 727-8637	
<i>Trees & Shrubs:</i> Park & Recreation/ Forestry: 771-1265	
Vehicles	7
<i>Vehicles on Private Property:</i> Code Enforcement: 455-8574	
<i>Vehicles on Boulevards:</i> Public Works: 455-8158	
<i>Vehicles on Streets:</i> Police (Non-emergency): 727-7688 ext. 5	
Noise	8
Police (Non-emergency): 727-7688 ext. 5	
Home Occupations	8
Planning & Community Development: 455-8414	
Cats & Dogs	9
Animal Control: 727-7688 ext. 5	
Neighborhood Councils	10
Neighborhood Council Coordinator: 455-8496	
Great Falls Community Food Bank	11
452-9029	
Code Red	11
www.greatfallsmt.net/em/code-red	
NeighborWorks Great Falls	12
761-5861	
Boulevard District	12
771-1265	
Fair Housing	13
City of Great Falls Fair Housing Specialist: 453-4311	
I can be a Good Neighbor If...	14-15



Buildings

VACANT: Unoccupied buildings must be properly secured to prevent unauthorized access.

The City may proceed with an abatement procedure to resolve a nuisance, including putting a lien on the property that has been deemed unsafe because of damage, deterioration, sanitation, fire hazard and/or public nuisance.

City Code 8.49, 8.51 & Title 15

Who do I Call?

Planning and Community Development: 455-8430

Garbage, Rubbish & Nuisances

Alleys must be kept free of garbage, weeds, wastes or spilled refuse. Rubbish, junk materials and unused machinery are not permitted to accumulate on private property. This can be deemed a public nuisance.

City Code 8.49-8.51, 8.8

Who do I Call?

For Public Property: Public Works: 455-8158

For Private Property: Code Enforcement: 455-8574





Property Maintenance

The City's Property Maintenance Ordinance is intended to enforce safe, sanitary and aesthetic conditions on all properties within the city limits.

Some maintenance issues covered in the ordinance include abandoned buildings, boarded-up or destroyed buildings, buildings with peeling paint, improperly maintained landscaping, graffiti and any other conditions that are offensive to the senses.

City Code 8.49-8.51 and Title 16

Who do I Call?

Code Enforcement: 455-8574



Graffiti

Graffiti vandalism must be removed or covered within 72 hours by the owner or agent. If the graffiti is not removed, the City can remove it and charge the cost to the property owner.

City Code 8.51.030

Who do I Call?

Code Enforcement: 455-8574



Firewood

Firewood stored outside is required to be stacked, compact and orderly. If the woodpile is less than 6 feet in height, the storage is allowed as close as 3 feet to a property line. Otherwise, the firewood stack must be located 10 feet from a property line.

International Fire Code 315.4

Who do I Call?

City Fire Department: 727-8070

Sidewalks

Sidewalks must be kept in good, safe and substantial condition.

Property owners shall see that all sidewalk breaks and unsoundness are repaired.

It is the duty of the homeowners and tenants to remove ice & snow from sidewalks within 24 hours. A Commercial business must remove snow and ice before 11:00am.

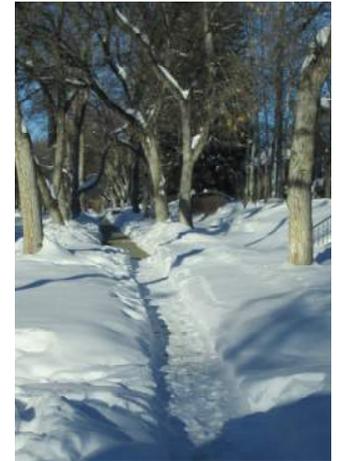
City Code 12.10, 12.11

Who do I Call?

For Sidewalk Repair: Public Works: 771-1258

For Snow & Ice Removal on Public Sidewalks:

Code Enforcement: 455-8574



Landscaping & Weeds

Trees & shrubs on private property that extend over any part of a public street or sidewalk must be trimmed so that the branches will not interfere with pedestrians or public travel. All weeds, grass and vegetation must be less than 8 inches tall. If taller, the City can remove it and charge the removal cost to the property owner. Untrimmed, dying, dead, or diseased trees, shrubs or plants are also code violations.

City Code 8.11, 12.3 and 12.14

Who do I Call?

For Tall Grass & Weeds: Public Works: 455-8158

For Trees and Shrubs: Park & Recreation: 771-1265



Vehicles

No abandoned, wrecked, inoperable or unlicensed vehicles, machinery, trailers or parts are allowed on public property or private property. A vehicle may not be parked on any boulevard area (unless a boulevard encroachment permit is obtained). A boulevard within the city is an area within the boundary of any street, avenue or highway that isn't occupied by pavement.

City Code 10.12, 10.13 and 12.3

Who do I Call?

Vehicles on Private Property:

Code Enforcement: 455-8574

Vehicles Parked on Boulevards:

Public Works: 455-8158

Vehicles Parked on Streets:

Police (Non-emergency): 727-7688 ext. 5



Noise

Excessively or unusually loud noises are prohibited within the City limits. Other loud noises such as noise from construction or repair work are unlawful between the hours of 8:00 p.m. and 7:00 a.m. Find more info at the code reference below.

City Code 8.53

Who do I Call?

Police Non-Emergency: 727-7688



Home Occupations

Home occupations or home businesses may be permitted if a person operates them in conjunction with living in a home. There may be no outside storage of equipment or materials, and no inconvenience to neighbors by excess traffic, parking or noise. The sale of items that are not produced on the premises is prohibited. Having a home business requires a certificate issued by the City of Great Falls.

City Code 17.20.7.070; 5.2.020

Who do I Call?

Planning & Community Development: 455-8414



Cats & Dogs

Unless you apply for and receive a multiple animal permit or a kennel permit, you are limited to two dogs and two cats over six months of age on one premises. Animals must be kept enclosed or on a leash.

Accumulation of excrement is prohibited. The animal owner is responsible for removal of feces from others' properties and their own property.

All Animal Control issues are handled by the Animal Control Officers under the GFPD. To speak with an Animal Control Officer please call 727-7688 ext. 5. You may also visit the Animal Control web site (<https://greatfallsmt.net/police/animal-control-officers-0>) for more information.

Some of the situations Animal Control handles:

- Animal running at large
- Found a stray and you want it picked up
- Animal bite
- Animal cruelty
- Animal welfare checks
- Dog barking
- Retrieve domestic animal remains
- Issuing special animal permits and monitoring compliance

City Code 6.1

Who do I Call?

Animal Control: 727-7688 ext. 5

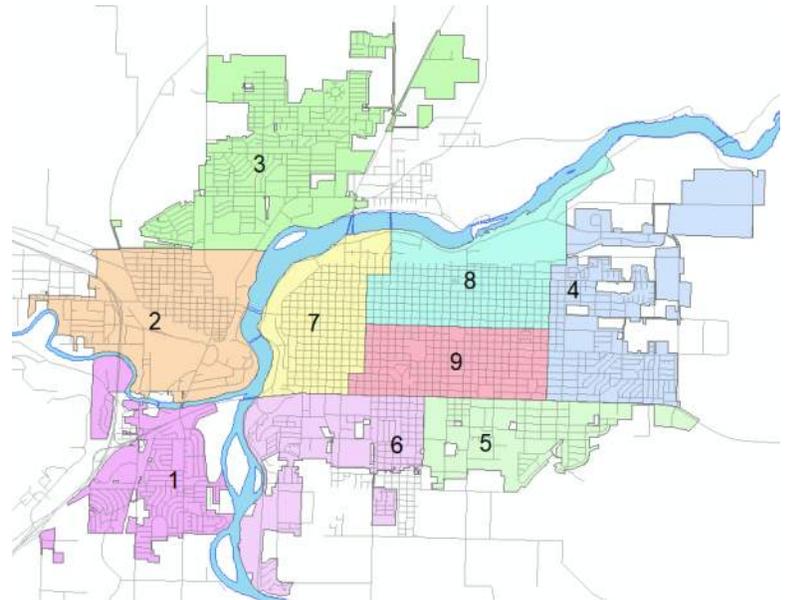
Neighborhood Councils

Great Falls Neighborhood Councils provide a means for the citizens of Great Falls to actively participate in local government through a formal organization working at the neighborhood level. The Neighborhood Councils provide advice and counsel to the City Commission on a variety of neighborhood issues. Community entities also utilize the Neighborhood Councils as sources of community outreach and education. A calendar of neighborhood council meetings can be found at www.greatfallsmt.net/calendar.

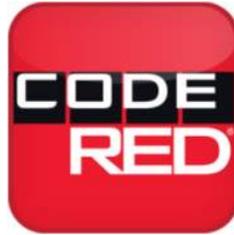
Who do I Call?

Neighborhood Council Coordinator: 455-8496

www.greatfallsmt.net/neighborhoodcouncils



Code Red



CodeRED is an emergency notification service that allows emergency officials to notify residents and businesses by telephone, cell phone, text message, email and social media regarding time sensitive emergency notifications..

To sign-up or learn more visit

www.greatfallsmt.net/em/code-red



Great Falls Community Food Bank

The Great Falls Community Food Bank serves more than 65 different organizations both in and around Cascade County including our public schools, Meals on Wheels, and many more. Their mission is to engage, educate and lead our community in the fight against hunger. Among their most important projects are Backpacks4Kids Program which feeds underprivileged elementary school children on weekends and holidays. With more than 10,000 people in our County suffering from food insecurity, they are a vital organization that eases the burden for our most underprivileged residents—giving them a chance to look for work, pay for vital medicines instead of food, and study on a full stomach.

Who do I Call?

Great Falls Community Food Bank: 452-9029

www.greatfallsfoodbank.org

NeighborWorks Great Falls

Since 1980, NeighborWorks Great Falls (NWGF) has been committed to building strong neighborhoods, creating successful homeowners and developing quality, affordable housing throughout Great Falls. NWGF is a member of the National NeighborWorks Network and one of over 200 community-based organizations dedicated to creating healthy communities. Led by neighborhood residents, NeighborWorks organizations work tirelessly to revitalize communities, reclaim abandoned and distressed properties, and promote affordable housing.



Who do I Call?

NeighborWorks Great Falls: 761-5861

www.nwgf.org

Boulevard District

Park & Recreation provides services for homes located within the Boulevard District. Services includes tree trimming, stump removal, storm clean-up, tree planting and fall leaf pick-up. For more information, call the number or visit the webpage below:

Who do I Call?

Park & Recreation: 771-1265

greatfallsmt.net/recreation/urban-forestrynatural-resources



Map of the Boulevard Districts (shaded in red)

Fair Housing

The City's Fair Housing Specialist assists residents with questions of fair housing. The specialist provides:

- Education about fair housing to include *Fair Housing Act of 1968* and as Amended in 1988, *Rehabilitation Act of 1973, Section 504*, and *Americans with Disability Act*.
- Education about the *Montana Residential Landlord & Tenant Act of 1977*.
- Mediation services for tenants and landowners, to reconcile disputes dealing with landlord/tenant relationships.
- Detailed training & assistance to individuals and community groups.
- Referral services to city, state & federal agencies.

If you suspect you are being discriminated against in your search for housing, contact the City's Fair Housing Specialist.

Who do I Call?

Fair Housing Specialist: 453-4311

www.greatfallsmt.net/planning/fair-housing



I Can Be A Good Neighbor If...

I get to know my neighbors, I'm friendly, and introduce myself and my family, including our pets.

I keep the noise down, especially at night, and try not to interrupt the peace of the neighborhood. I let my neighbors know when I am going to have a party, so that if it gets loud they are not afraid to come and let me know.

I keep my house and property maintained and clean.

I keep my yard safe by fencing and covering swimming pools, trampolines and anything that could be a hazard to adults and children.

I ensure my address number is readable from the street.

I pick up after my animals in my yard and if they go in a neighbors' yard, I will pick that up.

I watch my neighbors' back. I report suspicious activity to the appropriate agency. I keep my eyes and ears open; I want my neighbors watching my back.



I talk with my neighbors if there is a conflict. I should not spread rumors or gossip.

I look at my place from my neighbors' perspective. How does my place look through their eyes?

I drive slowly when there are children and pets around.

I don't hog the parking on the street. I won't block the sidewalks or driveways

I keep my sidewalks clear, removing fallen tree limbs, grass and snow as soon as possible.

I recognize that people are different. Diversity is a strength for my community.

I am appreciative of my neighbors. If I like what I see—that new flower garden, holiday decorations—I will let them know.

I truly listen to what my neighbors are saying. We must communicate.



This brochure was produced with the cooperation of the City of Great Falls, NeighborWorks Great Falls and the Great Falls Police Department.

See page 3 for phone numbers.

