

Development Review Audit Listening Session



NOVEMBER 16, 2023

Development Review Audit Listening Session

- **Didn't we just do this?**
- **NO! WE CAN DO BETTER WITH YOUR HELP**
- **What has worked – Just our opinion, maybe not yours....**

Development Review Audit Listening Session

- Permit Coordinator and “One-Stop Shop”
- Checklists for all projects/permits
- Clear standards for construction
- Better pre-application meetings for permits and land use applications

Development Review Audit Listening Session

- **Red-Zone Meetings**
- **Engineering is back doing civil plan review**
 - **Sanderson Stewart on the bench**
- **We have a Development Review Coordinator**
- **Electronic submittal and plan reviews**

Development Review Audit Listening Session

- **What can we do better**
 - **We didn't let our customers drive the improvements**
 - **Energov isn't the answer to communication; it's just a tool**
 - **We're still too reliant on individuals to make up for problems. What happens when they leave???**

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- Certificates of Occupancy should be more predictable for staff and customers
- Every project needs a calendar and deadlines!
- The City Promise: If everyone does their jobs right on the front end, you will be able to deliver your project on time, on budget, and you might even like us!

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Our Core Mission for the Audit

- Support and prioritize development
- Be timely, consistent, but still listen, communicate, and problem solve
- Ensure that you know your budget through upfront fees, not rolling costs
- If applicants provide complete plan sets that comply with requirements, your process will be straightforward
- Cross-train our team so multiple people can help you

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- ▶ **How can we get better?**
- ▶ **Please tell us now and later**

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- **A few ideas to chew on, now or later**
 - **On-line Submittals**
 - **Fewer public meetings for simpler land development applications**
 - **Residential Geotech Policy**
 - **What else???**

Development Review Audit Listening Session – What's Next

- **November - February 2024 -
Smaller listening sessions and work
groups for special topics**
- **Spring 2024 – Final report and
presentation to Commissioners –
We want it to be yours also**

PUBLIC WORKS ENGINEERING DIVISION (PROPOSED)

as of 5 June 2023

DEPART

DIVISION

BRANCH

PW DIRECTOR

CITY ENGINEER JP

ADMIN ASSISTANT RH

PCD - TOM

TBD LEAD ENG

DEVELOPMENT REVIEW COORINATOR MJ

CIVIL ENGINEER (GIS) SPECIALIST TBD

CIVIL ENGINEER (DRAFT) SPECIALIST TD

DP REVIEW ENGINEER RS

SUPERINTENDENT KJ

SANDERSON STEWART

LEAD INSPECT TBD

