



CITY OF GREAT FALLS, MONTANA

PRESS RELEASE

FOR IMMEDIATE RELEASE

DATE: December 30, 2024

CONTACT: City of Great Falls Utilities Department (406) 727-7660

UTILITIES DEPARTMENT OFFICE CLOSURE ON THURSDAY, JANUARY 9, 2025

Great Falls, Montana –The City of Great Falls Utilities Department is typically closed the first Thursday of the month until 10:15 am for a staff meeting and departmental training. For January 2025, the meeting and training schedule has been modified. Rather than closing on Thursday, January 2, 2025, the day after a holiday, the staff meeting and departmental training will be held the morning of Thursday, January 9, 2025 from 8 am until 10:15 am. The office will open at 10:15 am on Thursday, January 9, 2025.

During the office closure, payments can be placed in the dropboxes outside the Convention Center, beside the payment window, or processed online at <https://www.municipalonlinepayments.com/greatfallsmt/utilities>. Calls directed to Utilities Customer Service on the morning of January 9 will go to voicemail, and messages will be returned in the order in which they are received. Messages will be returned as quickly as possible, but please expect delays due to the increased call volume.

The City of Great Falls Utilities Department apologizes for any inconvenience this may cause. With ongoing training, the staff looks forward to the opportunity to better serve the community. Questions may be directed to Utilities Customer Service at (406) 727-7660 option 2.

(end)