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## PRESS RELEASE

## FOR IMMEDIATE RELEASE

DATE: February 8, 2021

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## SERVICE LINE PROTECTION AVAILABLE FOR CITY OF GREAT FALLS HOMEOWNERS

**GREAT FALLS, Montana** – Officials from the City of Great Falls (COGF) are informing citizens the Service Line Warranties of America (SLWA) letter that is circulating through the City is *NOT* a scam.

The letter from SLWA does contain the City's logo. The letter outlines optional coverage plans for water and sewer service line repairs and offers the plans at a discount. The City often warns citizens of scams that use the City logo, but the City wants to assure the public that this offer is legitimate.

SLWA coverage was introduced to the residents of Great Falls in 2019 after several homeowners experienced water or sewer service line breaks and were shocked to learn the City and basic homeowners insurance do not cover these repairs. If a water or sewer service line breaks, the cost can climb into the thousands to repair. No one can predict when a water or sewer service line will break, but when it happens, it's a huge inconvenience and expense.

The optional coverage through Service Line Warranties of America provides homeowners financial relief from the cost of covered repairs due to breakdowns of major systems inside and outside their homes. Citizens enrolled in the plan will have access to an emergency repair hotline, and SLWA will take care of the covered repair up to \$8,500. A licensed plumber will be dispatched to the residence, and SLWA will pay the bill directly.

To learn more about these optional service plans and SLWA, visit www.slwofa.com or call toll-free at 1-844-257-8795. To answer questions specific to the COGF's partnership with SLWA, visit

https://greatfallsmt.net/finance/service-line-warranties-america-faqs.