

The Weekly Update – October 12, 2023

Attachments:

- 1. Journal of City Commission Work Session, September 19, 2023
- 2. Journal of City Commission Work Session, October 3, 2023

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Mayor Kelly presiding

City Commission Work Session Civic Center, Gibson Room 212

CALL TO ORDER: 5:30 PM

CITY COMMISSION MEMBERS PRESENT: Bob Kelly, Susan Wolff, Joe McKenney, Eric Hinebauch and Rick Tryon.

STAFF PRESENT: City Manager Greg Doyon and Deputy City Manager Chuck Anderson; City Attorney David Dennis and Deputy City Attorney Rachel Taylor; Finance Director Melissa Kinzler and Grant Administrator Tom Hazen; Public Works Director Chris Gaub; Planning and Community Development Director Brock Cherry; Municipal Court Judge Steve Bolstad and Court Supervisor Morgan Medvec; Park and Recreation Director Steve Herrig; Fire Chief Jeremy Jones, Fire Marshall Mike McIntosh and; Deputy Chief EMS Jeremy Virts; Police Chief Jeff Newton; and, Deputy City Clerk Darcy Dea.

PUBLIC COMMENT

Justin Grohs, Great Falls Emergency Services (GFES), commented that he is available if the Commission has any questions pertaining to the proposed ordinance. On behalf of GFES, Mr. Grohs expressed support of the update and revision to the ordinance, particularly the section on the permission of Basic Life Support (BLS) ambulances, as well as the current performance contract. Mr. Grohs extended an invitation to the Commission to do a ride along with GFES.

Dr. Dustin Stuart, Benefis Emergency Medicine Provider, explained that he is also the Medical Director for Gore Hill Fire Department, Belt Ambulance Service, Montana Air National Guard Fire Department (MANG) and GFES. He expressed appreciation to GFES for its support with regard to collaborative training, community outreach for CPR awareness and training, and increasing capabilities with Emergency Medical Technician (EMT) endorsements.

Mayor Kelly expressed appreciation on behalf of the Commission to Dr. Stuart for his efforts with regard to emergency response.

1. <u>TITLE 8 – EMS ORDINANCE REVIEW AND UPDATE</u>

Fire Chief Jeremy Jones explained that tonight's discussion is a continuation about managing and implementing the EMS ordinance and performance contract since its inception. This would put the City in a good posture moving forward with how EMS looks in the community with a fire-based EMS System.

Fire Chief Jones and Deputy Chief EMS Jeremy Virts reviewed and discussed the following PowerPoint:







Commissioner Tryon inquired if GFFR sends a fire truck to respond to someone with flu-like symptoms and if there is ever a situation where GFFR would not respond.

Deputy Chief EMS Virts responded that GFFR's interpretation of an emergency versus the public's may be different and if it is not a law enforcement issue, then it is a GFFR issue.

Fire Chief Jones added that it depends on the nature of a call and the transport unit's availability. If the current provider has a BLS ambulance, it would respond to someone with flu-like symptoms; however, if an Advanced Life Support (ALS) ambulance were available, it would respond. GFFR would not typically respond to a non-emergent call; however, once 911 is activated, GFFR responds.

Mayor Kelly received clarification that occasionally a GFFR paramedic will ride in a GFES ambulance with the patient to the hospital and a fire truck or battalion chief will pick up the paramedic from the hospital.

Commissioner Tryon received clarification that the current ordinance does not include a current allowance for BLS service because every ambulance has to have a paramedic and maintain ALS levels. The City's 911 EMS system does not recognize the use of BLS ambulances within the City's EMS system.

Commissioner Hinebauch received clarification that currently GFFR is operating under a Memorandum of Understanding (MOU) that will expire with the expiration of the current performance contract in May 2024.

Commissioner McKenney received clarification that Dr. Stuart's purview is for private work and Dr. David Simpson is the Medical Director for the City.

With regard to the "8.5.090 B" slide, Mayor Kelly received clarification GFFR shall be the authority having jurisdiction over the provision of EMS within the City and to other areas and locations where GFFR may respond.

Commissioner Tryon inquired if there is a lack of qualified ALS or BLS personnel and if the added language presents a challenge contracting with an ambulance service provider.

Fire Chief Jones responded that private ambulance companies, locally and nationwide, have had staffing issues since the COVID pandemic and paramedics and EMTs are not entering into the field. Allowing ALS and BLS ambulances in the system should ease up some restrictions from before and make it easier to provide more transport units. He added that it is important having ALS and BLS ambulances available so GFFS can transport within a timely manner.

Mayor Kelly received clarification that the driver of a BLS ambulance must possess a valid non-CDL Class C Montana driver's license.

Fire Chief Jones added that during the COVID pandemic, there was an emergency allowance for the use of non-medically trained ambulance drivers.

Commissioner Tryon inquired how difficult it is to receive the National Registry of Emergency Medical Technicians (NREMT) as opposed to the Montana Certified Paramedic designation.

Fire Chief Jones responded that the Montana Certified Paramedic designation was redefined with the NREMT, which is the gold standard. GFFR requires its paramedics to be Nationally Certified.

With regard to the "8.5.190 G" slide, City Manager Greg Doyon inquired if there is a time requirement to make an appeal.

Deputy City Attorney Rachel Taylor responded that it depends on the claim and whether it is a breach of contract or a negligence claim that was set by the statute of limitations.

With regard to the "8.5.210 A" slide, Mayor Kelly inquired if the security amount for 911 emergency ambulance services would be put into an interest-bearing escrow account.

Mr. Grohs responded that the security amount is guaranteed through a bank and GFES would provide documentation to the City.

Commissioner McKenney received clarification that the Title 8 EMS ordinance updates were a collaboration of the Legal Department, Administration, Fire Chief Jones and Deputy Chief EMS Virts. The private sector was not involved because it is a City ordinance. He further received clarification that allowing BLS ambulances into the EMS system is an example of coming together with a private contractor.

Commissioner Wolff expressed appreciation to GFFR and GFES for working well together when responding to calls and focusing on the patient.

Commissioner Tryon received clarification that an increase in calls has placed a burden on the 911 System and additional transport units are needed.

Deputy Chief EMS Virts commented that the MOU is a good start because it would allow the BLS ambulances into the City's system and secure its workforce down the line. BLS personnel would receive

more experience, be more comfortable in their positions and possibly further their education and training to a paramedic level.

Mayor Kelly expressed appreciation to Commissioner Wolff for doing ride-alongs with GFFR.

DISCUSSION OF POTENTIAL UPCOMING WORK SESSION TOPICS

City Manager Greg Doyon reported that a street department annual update will be a topic for the October 3, 2023 work session. A semi-annual TIF application and growth management plan – RFP updates will be topics for the October 17, 2023 work session.

Mayor Kelly requested that a CDBG revolving loan funds for an apartment project be a topic for either the October 3, 2023 or the October 17, 2023 work session.

ADJOURN

There being no further discussion, Mayor Kelly adjourned the informal work session of September 19, 2023 at 6:20 p.m.

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CITY COMMISSION MEMBERS PRESENT: Bob Kelly, Susan Wolff, Joe McKenney, Eric Hinebauch and Rick Tryon.

STAFF PRESENT: City Manager Greg Doyon and Deputy City Manager Chuck Anderson; City Attorney David Dennis; Finance Director Melissa Kinzler and Grant Administrator Tom Hazen; Public Works Director Chris Gaub, Street and Traffic Manager Eric Boyd and Street Foreman Dan Palagi; Planning and Community Development Director Brock Cherry; Park and Recreation Director Steve Herrig; Mansfield Center for the Performing Arts Manager Owen Grubenhoff; Library Director Susie McIntyre; Fire Chief Jeremy Jones; Police Chief Jeff Newton; and, Deputy City Clerk Darcy Dea.

PUBLIC COMMENT

None.

1. ANNUAL UPDATE FROM STREET AND TRAFFIC DIVISION.

Public Works Street and Traffic Manager Eric Boyd reviewed and discussed the following PowerPoint:

















Pothole Maintenance



3,797 potholes have been repaired in 2023 with different types of material depending on weather and surface conditions.
2023 Total Cost: \$46,878



Gravel Street and Alley Maintenance



81.9 miles maintained twice yearly (Spring and Fall) and also upon request.
Gravel is mixed with recycled asphalt products to be used as surface material.

• 2023 Resurfaced: 6 blocks (Average 17 Blocks/yr.)

41

43

Asphalt Mill and Overlay



 2023 Blocks:31.9 (2.45 Centerline mi)
 Avg. 2.01 blocks/day.



5 Year Avg.
 Avg./yr.: 49 Blocks (3.62 centerline mi)
 Avg. 1.85/day



30th Street South 7th Avenue South to 9th Avenue South







Mayor Kelly expressed appreciation to the Public Works Street and Traffic Division for its great presentation, as well as its quick response and reputation with regard to street repairs.

Commissioner Hinebauch also expressed appreciation to the Street and Traffic Division for its efforts.

Commissioner Tryon inquired about monitoring streets that have high-speed traffic and the response time for pothole complaints. He requested that the Street and Traffic Division monitor the high-speed traffic on 13th Street between 3rd Avenue South to 8th Avenue South. Commissioner Tryon concluded that the Street and Traffic Division's response was amazing with regard to mud holes in the alley by his residence.

Street and Traffic Manager Boyd responded that examining live data from Opticon cameras and a traffic study would be the process for monitoring traffic patterns. He added that complaints regarding potholes have decreased over the past few years because his division is being strategic and proactive about pothole maintenance. The Street Division attempts to have a 24-hour response time for pothole complaints.

Commissioner McKenney received clarification that updated Overall Condition Index (OCI) ratings for FY24 would develop asset management to make data informed maintenance plans and decisions for future repairs.

Commissioner Wolff commented that she enjoyed doing a ride-along on a snowplow last winter. She expressed appreciation to the Street and Traffic Division for making data informed maintenance plans and decisions for future repairs. She expressed concern with regard to a utility company not returning to complete a project.

Street and Traffic Manager Boyd responded that the Street and Traffic Division works with private contractors to ensure that repairs are done in a timely manner.

2. <u>GREAT FALLS SYMPHONY & MANSFIELD CENTER FOR THE PERFORMING</u> <u>ARTS PARTNERSHIP UPDATE.</u>

Deputy City Manager Chuck Anderson reported that in May 2023, the Great Falls Symphony and City met to discuss a way to balance a merging priority of the Symphony and in continued operations of the Mansfield Center. A lot of effort went into looking at how processes and procedures were done before to see if a change could be made. The proposal is a collaborative result that is positive for both entities.

Mansfield Event Manager Owen Grubenhoff reviewed and discussed the following PowerPoint:



Great Falls Symphony Executive Director Hillary Shepherd expressed appreciation to the City for its partnership and exceptional support over the years. Ms. Shepherd explained that the Great Falls Symphony has been an integral part of the community for 65 years and the City's continued support has played a pivotal role in the Symphony's ability to enrich the cultural fabric of the City.

Ms. Shepherd further expressed appreciation to the City for its willingness to consider exceptions to the current contract, which would have a profound impact on the Symphony's ability to thrive and grow by allowing it to take over its own ticket sales. Ms. Shepherd explained that it would also provide the Symphony with an invaluable opportunity to streamline its customer relationship management life cycle and enable a direct and more meaningful connection with its patrons, ensuring that their experience with the Symphony is seamless from the moment they purchased their tickets to the final note of the performance. The Symphony can tailor its offerings and services to meet the needs of an audience, by maintaining full control over ticket sales.

The consideration to approve a change in the theater's rental rate is a testament to the City's commitment to the arts in the community. This restructuring would allow the Symphony to allocate resources more effectively towards its sustainability goals, provide high quality performances, educational programs, and outreach initiatives to a broader audience. It is a step towards ensuring that the Symphony remains a cultural cornerstone in the City for generations to come and would open doors to create a more robust marketing plan. With additional resources and tools, the Symphony would be better equipped to reach and engage its current and potential patrons. The Symphony would be able to invest in new and innovative marketing strategies, digital outreach and community engagement initiatives that would allow it to expand its brand and connect with diverse audiences who have not experienced the beauty and power of live orchestral music before.

Ms. Shepherd emphasized that the City's support not only enhances the Symphony's ability to deliver exceptional performances, but also fosters a sense of unity and pride in the community. The arts have a unique way of bringing people together, transcending differences and inspiring a shared love for culture and creativity. The City's commitment to the symphony is a testament to its dedication to the well-being and cultural enrichment of the City.

Mayor Kelly received clarification that the City is currently soliciting Request for Proposals (RFP) for Mansfield Theater Alcohol Concession and are due on October 6, 2023. The Mansfield Center would maintain 20% of the proposed alcohol sales and revenue from those sales would not be shared with a performer or artist.

Commissioner Tryon received clarification that promoting events at the Mansfield Center is free, would not change with the one-year test proposal and is done through Facebook, a weekly radio show and the marquee.

Commissioner McKenney expressed appreciation to Mansfield Event Manager Grubenhoff and Symphony Director Shepherd for thinking outside the box and trying something new.

Commissioner Wolff also expressed appreciation to Mr. Grubenhoff and Ms. Shepherd for their efforts. She added that she loves the symphony and seeing young people attending the shows.

DISCUSSION OF POTENTIAL UPCOMING WORK SESSION TOPICS

City Manager Greg Doyon reported that a semi-annual TIF application and RFP-Growth Management Plan updates will be topics for the October 17, 2023 work session. A development review update will be a topic for the November 7, 2023 work session.

ADJOURN

There being no further discussion, Mayor Kelly adjourned the informal work session of October 3, 2023 at 6:23 p.m.