From: Shyla patera
To: Krista Artis

Subject: Comments for City commission Item #14 10347

Date: Tuesday, June 16, 2020 12:13:48 PM

My name is Shyla Patera .I reside at 1013 7th Avenue Northwest. I send these comments on Resolution item 10347 because ambulance services are highly important for all citizens of Great Falls. As a resident inn and homeowner I understand the need for effective public safety in ambulance ,police ,and fire services. However, I have concerns as a resident of the city of Great Falls with a disability. I ,and others in our community, have been transported by police ,fire ,and ambulance services often with limited accessibility options to accommodate accessible equipment that people with disabilities utilize every day. Often times due to the coding and billing of the transportation need, low income citizens are left with bills and insurance claims they can neither navigate nor afford out-of-pocket to pay for services which at the time when rendered are considered a necessity. I understand that ambulance services are entirely a necessity for great Falls in the surrounding areas however I am hoping that community partnerships can be studied to increase accessibility in healthcare transportation and healthcare payment options that will benefit all ofGreat Falls .

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